



IES Group

The Intergrated Employment & Skill group meet on a regular basis, to discuss delivery issues on worklessness and the support of people back into employment, at every stage of their journey. If you require further information please contact Sarah Mitchell on 01522 508545.

This newsletter is being supported by;



Part of the Department for Work and Pensions



Useful National Telephone Numbers

	Telephone number	Website/Text phone
ACAS	0845 47 47 47	www.acas.org.uk
Attendance Allowance/DLA Unit	0845 7 12 34 56	www.dwp.gov.uk
Benefit Enquiry Line	0800 88 22 00	0800 24 33 55(Textphone)
Bereavement Benefit	0845 60 88 601	www.dwp.gov.uk
Carers Allowance Unit	01253 85 61 23	www.dwp.gov.uk
Child Benefit Enquiry Line	0845 302 1444	0845 302 1474 (Text phone)
Child Support Agency	0845 7 133 133	0845 7 138 924(Text phone)
Citizens Advice Bureau (National)	08701 224422	
Employer Direct	0845 601 2001	www.jobcentreplus.gov.uk
Employment Support Allowance	0800 055 6688	0800 023 4888 (Text phone)
Fraud Hotline	0800 854 440	0800 328 0512
Industrial Injuries	01623 413450	
Jobseeker Direct	0845 60 60 234	0845 60 55 255 (Text phone)
Maternity Allowance	0800 055 6688	0800 023 4888 (Text phone)
National Insurance (Non-UK)	0845 915 4811	www.hmrc.gov.uk
Nino Application Enquiries	0845 6000 643	
Overseas Pension Service	0191 218 7777	0191 218 7280 (Text phone)
Pension Credit Application	0800 99 1234	0800 169 0133 (Text phone)
Pensions Direct	0845 301 301 1	0845 301 301 2 (Text phone)
Pension Forecasting	0845 300 0168	0845 300 0169 (Text Phone)
Shelter	0808 8004444	
Social Fund	0845 608 8538	
Tax Credits	0845 300 3900	www.inlandrevenue.gov.uk/taxcredits
Tax Office (Lincolnshire)	0845 302 1408	0845 302 1408 (Text phone)



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Points raised at previous IES Working Group

At the last group meeting there were a number of points raised that were of interest. These included the need for information on what's available to sign-post to (advisers cannot accurately sign-post if don't have the full picture).

Making the Connection, how do we identify participants, locations, & co-ordinate requirements

How do people find out what they are entitled to?

More information on numbers and locations of possible candidates

PLEASE READ ON... This newsletter will hopefully provide some answers.

Key Facts, Lincs and Rutland JCP District - JAN 2009

In January 2009 Lincolnshire and Rutland JCP District received 1,855 vacancies for a total of 4,314 jobs, an increase of 1,130 vacancies (155%), and an increase of 2587 jobs (139%) on December 2008.

The January 09 number of vacancies was 32% lower than January 08 and the number of jobs 18.57% lower.

The District cumulative total number of vacancies for 08/09 is 18,300 compared to 21,535 for the same period in 07/08 – a reduction of 15.02%

As at w/e 30/01/2009 41.94% of all live vacancies were Local Employment Partnership (LEP).

Redundancies

In the month of January there were 14 companies notifying redundancies to Jobcentreplus involving a minimum of 624 staff.

The sectors involved in the above redundancies were:

- 2 Retail
- 4 Food and drink
- 5 Manufacturing
- 1 Construction
- 1 Facilities Management (inc agencies)
- 1 Local Government

Sectors currently affected by current economic downturn include:

- Construction in Boston.
- Retail across the District.
- Manufacturing in Grantham, Boston, Spalding and Stamford.
- Food and Drink in Skegness, Sleaford and Spalding.

Unemployment.

The UK Claimant count for January 2008 was 830,542 and for January 2009 was 1,282,645 - an increase of 452,103 or 54.43%

The East Midlands Claimant count for January 2008 was 54,643 and for January 2009 was 90,252 –an increase of 35,609 or 65.16%

The Lincolnshire & Rutland JSA claimant count for January 2008 was 7,746 and for January 2009 was 12,682 –an increase of 4,934 or 63.7%

This figure is up 1,036 (8.9%) on the December reported figure.

All offices in the District have seen percentage increases in the JSA register with the lowest being Louth 27 (4.29%) and the highest being Grantham 184 (16.93%), although the highest percentage increase was at Stamford 21.69% (159)

JSA On flow in January 2009 decreased by 2.3% from the previous month and was lower than that of January 2008 by 2.63%.

Off flow for January increased by 4% in month and fell short of that of January 08 by 38.61%. Off flows are the second highest for a January since January 2000.

On Flows are the third highest for any January as a District for the last 10 years.

The increases in claimant volumes are only partly being off-set by movements off the register hence the rise in register total



JobMaets (Job Multi Agency Employment Teams), Skills for Jobs & the Local Authority Consortium, are supported through European Social Fund

Guidance for accessing NOMIS for the purpose of obtaining the latest Unemployment data

To obtain Travel to Work data follow these steps.

- Log on to the nomis website (<http://www.nomisweb.co.uk>)
- Click on **Wizard query**
- At the next screen click on **Claimant Count with rates & proportions**
- At the next screen (Step 1) select **Travel to Work Areas 1998 revision**.
- At the next screen (Step 1b) select **East Midlands** from the drop-down menu, then tick **Boston, Gainsborough, Grantham, Horncastle, Lincoln, Louth, Skegness, Sleaford, Spalding & Stamford**. Then click the **Next** button
- At the next screen (Step 2) the default is the latest available data so click the **Next** button or select the appropriate month boxes as desired.
- At the next screen (Step 3) select residence based proportions then click **Next**.
- At the next screen (Step 4) the default option is "total" so click on **Next** unless a breakdown by male/female is required.
- At the next screen (step 5) the default option is Microsoft excel so click on **Finish**.
- At the next screen click on **download data** icon.

The selected data should then be displayed on a spreadsheet, **Print and close**.

To obtain Local Authority Information:

Follow the directions above except at step 1 click on **Local Authorities district/unitary** then select **Boston, East Lindsey, Lincoln, North Kesteven, Rutland, South Holland, South Kesteven & West Lindsey** then continue to follow the directions as above.

Organisation	Working Communities Project (Boston College)
Main Contact Details	Josie Pedersen 01205 365701 x6265
Target Group	Those in targeted communities, economically inactive and 19+.
Provision / Programmes	IAG, personalised training, work placements, voluntary sector placements, support at work.
Eligibility for your Programme	Those in targeted communities, economically inactive and 19+.

What provision is out there?.

We asked providers to give us a pen picture of activity in the county!

Organisation	Learning Through Horticulture
Main Contact Details	Tony Ball tony@bridgefarmnurseries.co.uk jane.marriott@bridgefarmnurseries.co.uk
Target Group	Disadvantaged and people with special needs who are over the age of 19.
Provision / Programmes	NVQ level 1 in Horticulture Certificate in Horticulture
Eligibility for your Programme	People over the age of 19.
Other Comments	Preferably people who are interested in Horticulture and want to pursue a Horticultural career.

Organisation	TNG Job Maets
Main Contact Details	Andrew Gault-Contract Manager Andrew.gault@tng.uk.com 0788 1918 235
Target Group	Individuals within the Lincolnshire & Rutland Labour Market, who are economically inactive. With the legal right to work in the U.K
Provision / Programmes	A number of outreach case workers who will offer holistic tailored support packages. Helping customers build their confidence. Offering advice on IAG. Helping customers with advise on Housing, education, Health, In work benefit calculations, Support Job Search activity, Arrange work trails/placements, act as advocate when dealing with other agencies, Signpost to other training provision/Support including Skills for Jobs, Offer an After care/In work support service ,financial assistance to help access training/employment.
Eligibility for your Programme	See Target Group
Other Comments	If anyone is interested in receiving help should contact TNG Pathways to Work on 0845 602 5573

Provider Profiles

Organisation	Jobcentre Plus Lincolnshire and Rutland
Main Contact Details	Derrick Brown Partnership Manager 01522 343062 Derrick.Brown@jobcentreplus.gsi.gov.uk
Target Group	Working Age Benefit Customers
Provision / Programmes	Employers New Deal see link Jobcentre Plus - Programmes to get you ready New Deal Pathways to Work contracted to TNG (IB Customers) ESF (JobMaets) contracted to TNG Progress2Work contracted to OTR (Substance abuse rehabilitation) Rapid Response contracted to OTR (Support for large scale redundancy includes Training Needs Analysis and job focus training) Programme Centre contracted to A for E (Support for Jobsearch, application process etc)
Eligibility for your Programme	Please see individual links
Other Comments	Service provided for Employers see link Jobcentre Plus - Employers Jobsearch see link below Jobcentre Plus - Search for a job - Job Group Working Age Benefits for customers Jobcentre Plus - Working Age Benefits Useful telephone numbers If you are looking for work 0845 6060 234 Need to claim a benefit 0800 055 66 88 To get a National Insurance number 0845 600 0643

Organisation	The Firebird Trust
Main Contact Details	Simon Steptoe, Executive Director 01522 811229
Target Group	People with low skills, People living in deprived communities, People with learning difficulties or disabilities Lone parents Black & Minority Ethnic (BME) communities, Older Workers (50+)
Provision / Programmes	Through a comprehensive programme of inclusive arts activities in community settings, supported within a personalised mentoring framework, within East Lindsey who are not currently supported through mainstream provision. "
Eligibility for your Programme	Unemployed Economically inactive
Other Comments	The provision may be especially suitable for those individuals who are not progressing with other interventions and who could benefit from a "time-out "from mainstream provision.

GOOD NEWS STORIES?!

WHAT MAKES A STORY?

Key to any good story will be strong human interest which show the transforming of individuals or communities

Also projects dealing with topical issues, i.e. pigs, redundancy will be picked up by the press.

How to do this?

Complete a story proforma with as much info as possible, and seek permission from the individual concerned. Also try and get good photographs that tell a story. Images sell stories

ESF WEBSITE !

More information of European

Social Fund activity 
Can be found 

at the following website address '
WWW.esf.gov.uk

On the site you will find out more details of current programme activity, what each region is doing to support skills & training, and case studies of the impact ESF has had on people's lives.

Focus on Flexible New Deal

The Jobseeker support Framework from April 2009 is formed of a number of components:

- pre-unemployment / redundancy
- claiming Jobseekers Allowance
- stage 1 job search (first three months)
- directed job search (months three to six)
- supported job search (six months to a year)
- Flexible New Deal (one to two years of unemployment)
- Work for your benefit (two years plus)

The longer a person is unemployed the more support they will receive

More Provider Profiles

Organisation	Pelican Trust Ltd
Main Contact Details	Tel –01522 513533 Fax –01522 540093 Web – www.pelicantrust.org Stacey Gillott –Chief Executive Officer stacey@pelicantrust.org
Target Group	Unemployed or inactive adults (18+) from across Lincolnshire who wish to return to the employment market.
Provision / Programmes	LSC / ESF programme –Skills for Jobs LCC / ESF programme –Skills for Working Life UK On-line Centre Pelican Trust provides meaningful work experience and on the job training in 7 commercial departments, vocational training with numerous courses and job seeking skills and guidance for unemployed adults in Lincolnshire. We have experienced staff that are supportive and able to assist in progression into paid employment, further education or voluntary work.
Eligibility for your Programme	Unemployed or inactive adults 18+ All disabled or disadvantaged adults who wish to enter the employment market also accepted
Other Comments	We will offer each individual a tailored package to suit their particular learning and support needs. All learners receive an in-depth initial assessment, resulting in a detailed individual learning plan to include prior skills and knowledge up-dated, literacy / numeracy support if required, employment aspirations & skills details, valuable work experience either in our own commercial departments or via our network of employers and partners.

Organisation	Seagull Recycling Ltd
Main Contact Details	Paul Charles 01754 765 746 paul.charles@seagull-recycling.org.uk
Target Group	Included and excluded school age children, Primary and Secondary school educational activities. Adults & those returning to work, volunteer placements. Work Experience and work placement students. 14 –19 learners, corporate activities
Provision / Programmes	Nationally accredited Vocational and Academic training. National Curriculum, New Deal ESF Worklessness programme, Solutions 4.
Eligibility for your Programme	Open to all
Other Comments	

Organisation	The Priory Centre
Main Contact Details	Darren Broderick Centre Administrator
Target Group	Available to all
Provision / Programmes	<ul style="list-style-type: none"> <input type="checkbox"/> Computer courses –leading towards recognised qualifications Microsoft Digital Literacy, CLAiT and CLAiT Plus. <input type="checkbox"/> Basic Food Hygiene –Online course providing a certificate in Level 1 Food Hygiene & Level 2 Food Safety. <input type="checkbox"/> Adult Numeracy & Literacy –Provision of Adult Numeracy & Literacy assessments, covering the following levels; Entry Lv 1, Entry Lv2, Entry Lv 3, Lv 1 and Lv 2 <input type="checkbox"/> CV & Covering Letter Assistance –Staff are available to assist people with updating/creating a CV and also provide advice regarding drafting covering letters. <input type="checkbox"/> Job Search & Internet Access –Free internet access for job search facilities for members of the public.
Eligibility for your Programme	Available to all
Other Comments	

Q&A on NOMIS Tips

Q: How do I obtain information about the East Midlands Region on NOMIS?

A: Follow the instruction laid out in page 2 of the newsletter, except that at stage 1 you need to click on Government Office regions. Then you need to select the East Midlands Tab. At this point you can follow the same process as laid out in the other searches



Q: How do I obtain information about Lincolnshire county and Rutland county information on NOMIS?

Follow the directions on page 2 except Step 1 click on **Local Authorities county/unitary** then select **Lincolnshire & Rutland** then continue to the directions as laid out on the search process on page 2.

The nomis website address is <http://www.nomisweb.co.uk>

EVENT HELD TO LOOK AT PROVISION IN LINCOLNSHIRE

PROVIDERS BROUGHT TOGETHER TO DISCUSS ISSUES

.A recent event in held in Sleaford in May 2009, brought delegates together to discuss issues of activity in Lincolnshire.

At the event issues were discussed around;

What they thought were the barriers to sharing more information and joint working with participants?

Did their organisation have overcapacity problems, and if so what are the issues fuelling this?

And finally, what solutions they have used, or could think of, that would help deal with these?

Details of the outcomes discussed will be published, and future events will reflect the points raised.

What is European Social Fund, & what does it do?

A brief context of this structural fund

The European Social Fund (ESF) was set up to improve employment opportunities in the European Union and so help raise standards of living. It aims to help people fulfil their potential by giving them better skills and better job prospects.

As one of the EU's Structural Funds, ESF seeks to reduce differences in prosperity across the EU and enhance economic and social cohesion.

Since 2000, the ESF has been a key part of the EU's Lisbon strategy for growth and jobs. It supports the EU's goal of increasing employment by giving unemployed and disadvantaged people the training and support they need to enter jobs.

By focusing on those most in need of help, it contributes to policies to reduce inequality and build a fairer society. ESF also equips the workforce with the skills needed by business in a competitive global economy.

Over the past seven years from 2000 to 2006, the ESF has helped over four million people in England. In 2007, the EU launched a new round of ESF programmes for the next seven years to 2013.

Organisation	TNG Pathways to Work
Main Contact Details	Chris Turner chris.turner@tng.uk.com 01522-341339,0797 623 7595
Target Group	If you have a health condition or disability. Pathways will provide the support you need to help you move into work
Provision / Programmes	Providing support from highly-skilled personal advisers including 5 additional work focused interviews every month for up to 6 months. You'll develop and apply a personalised action plan Helping you manage your health condition through groundbreaking rehabilitation support delivered by healthcare professionals Offering a return to work credit of £40 weekly paid for 52 weeks to Incapacity Benefit customers who earn less than £15,000 PA
Eligibility for your Programme	Anyone in Lincolnshire & Rutland who are in receipt of a health related benefit, if you are unsure whether you are eligible contact Pathways to Work on 0845 602 5573, or visit www.pathwaystowork.info
Other Comments	If anyone is interested in receiving help should contact TNG Pathways to Work on 0845 602 5573

Organisation	Lincolnshire Enterprise
Main Contact Details	Roy Harper Roy.Harper@lincolnshire.gov.uk 01522 852391
Target Group	RES priority 10a –employability –address persistent and high level of worklessness in communities
Provision / Programmes	Equalities prospectus launched in June to deliver projects that address worklessness. 8 EOIs invited to submit full applications by 1.9.08. Also support the Employment & Skills Board
Eligibility for your Programme	Public, private and third sector
Other Comments	30 –40% match required Possibility of 2 nd prospectus in 2009.

Organisation	Future Focus
Main Contact Details	Hannah Taylor-Dales 01673 842700
Target Group	To engage inactive people aged 19 and above in training, work, education or voluntary placements who live in Market Rasen or the surrounding rural area.
Provision / Programmes	The beneficiaries will be able to access basic skills qualifications in Literacy, Numeracy and ICT. The beneficiaries will receive training in Job Search, application filling and interview techniques. They will receive guidance and knowledge on how to access their desired area and follow on support when this has been achieved.
Eligibility for your Programme	To engage inactive people aged 19 and above in training, work, education or voluntary placements who live in Market Rasen or the surrounding rural area.

More Provider Profiles



Organisation	Nextstep East Midlands
Main Contact Details	Penny Robinson –Regional Operations Manager. penny.robinson@guidelinecareers.co.uk
Target Group	All adults (aged 20+) can access an initial service. Priority for more in depth advice is given to those below level 2 especially low skilled women, those aged 50+, BME groups and those with disabilities.
Provision / Programmes	nextstep provides information and advice about learning and work. Services include careers guidance to help customers decide what to do, jobsearch advice (CV s, application forms, interviews etc), help to get into learning, support with jobseeking and information about other sources of help. All services are face to face but may be individual or in groups.
Eligibility for your Programme	All adults can access a 'light touch' service Those below NVQ Level 3 may be eligible for further in depth help depending on circumstances.
Other Comments	Nextstep services in Lincolnshire/Rutland are delivered by a network of around 15 sub-contractors working in the main centres in the county..

Organisation	NewLink Project Ltd www.newlink.org
Main Contact Details	Project manager: Noveen Shaikh, Tel 01205 354037 E-mail: newlinkboston@tiscali.co.uk
Target Group	The target group for this project are likely to be: <ul style="list-style-type: none"> • Disabled people. • People with literacy and numeracy difficulties. • People for whom English is their second language • People who need help to develop personal effectiveness to counter chronically low self esteem and low motivation. • Long-term unemployed. • Lone parents. • Those living in rural communities whose access to main stream provision is limited. • Multi-cultural groups. • People on low incomes
Provision / Programmes	The 'Building NewLinks' project aims to support and engage hard to reach individuals, from the local economically inactive and migrant community living in the Boston area, to become 'job ready', providing pre-employment activities to support individuals on the path to accessing main stream provision or employment. The programme is designed to address the barriers preventing people from pursuing learning opportunities and progressing into education, training, volunteering and employment.
Eligibility for your Programme	Disadvantaged adults, over 18 yrs, living in Lincolnshire areas of Boston, South Holland or East Lindsey, who wish to progress towards employment.
Other Comments	

A NEW WEBSITE THAT WILL SHOWCASE ACHIEVEMENTS IN ESF

A new national website will be launched this summer to help projects and participants record and publicise their work.

The website and multimedia database will be called ESF-Works and will capture and make available good practice and products developed under the 2007–2013 England and Gibraltar ESF programme.

Complementing the main ESF website, Co-financing Organisation (CFO) websites and other resources, it will offer a unique, wide ranging and in-depth record of the activities and outcomes of projects and participants.

The ESF-Works team will engage with Government Offices and CFOs to begin to shape how regional activity will be represented on the site and how projects will be contacted.