

In Employment / Offers for Employers	Facing Redundancy	Up to 6 months unemployed	From 6 months of unemployment
<p><b>Nextstep service:</b></p> <ul style="list-style-type: none"> <li>• <b>Information, Advice and Guidance:</b> Advice on skills, qualifications and employment. Offered as a universal service to anyone, no matter what their employment status. A more in-depth service is available to those with particular needs.</li> <li>• <b>'Skills Health Check':</b> In <b>Cambridgeshire, Suffolk and Norfolk</b>, JSA claimants can be referred to nextstep for a 'Skills Health Check' which can also include a diagnostic skills assessment. In <b>Bedfordshire, Hertfordshire and Essex</b>, JSA customers reaching 6 months of their claim are also eligible for referral to nextstep for a 'Skills Health Check' which can also include a diagnostic skills assessment.</li> </ul>			<p><b>Young Persons' Guarantee*</b>  <b>From 6 months unemployed</b>  Menu of options:</p> <ol style="list-style-type: none"> <li>1. <b>Future Jobs Fund</b></li> <li>2. <b>Routes into Work – Care</b> (Dept. Health) – <b>Others</b> (LSC)</li> <li>3. <b>3-6 months full time training</b></li> <li>4. <b>Community taskforce</b></li> </ol> <p>Crosscutting features:</p> <ul style="list-style-type: none"> <li>• Referral to option – 6 -12 month window</li> <li>• Individuals may be 18 yrs 4 mths+, up to 24 yrs old</li> <li>• Demand starts with different parties for different options</li> <li>• New Deal for Young People is still operating in approx 50% of GB until October 2010</li> </ul> <p><b>*See additional Annex on further new support for 18-24 year olds</b></p>
<p><b>Train To Gain</b></p> <ul style="list-style-type: none"> <li>• literacy and numeracy</li> <li>• first full L2 and repeat L2 for certain sector-specific areas</li> <li>• first L3 and L4 (19-25 year olds and others without first L2)</li> </ul>	<p><b>Rapid Response Service</b></p> <ul style="list-style-type: none"> <li>• Administered by Jobcentre Plus</li> <li>• Available to all employees, up to 13 weeks after being made redundant.</li> <li>• Can include a range of job search support – CV preparation, applying for jobs online, access to vacancies matching etc</li> <li>• Orientation sessions on how to claim and in and out of work benefits</li> <li>• Skills training analysis and job focused training</li> </ul>	<p><b>Newly Unemployed Offer:</b></p> <ul style="list-style-type: none"> <li>• <b>Support for newly unemployed</b> - 1 hour group session or 1 day external courses</li> <li>• <b>Additional adviser support</b> for customers who want it, alongside jobsearch reviews.</li> <li>• <b>Support for professionals and executives</b> – delivered by external organisations</li> <li>• <b>Backing Young Britain</b> (see additional sheet)</li> <li>• <b>Support Contract</b> – various training modules for JSA customers / other groups.</li> <li>• Additional support via disability employment advisers</li> <li>• <b>New Deal for Lone Parents</b> and <b>New Deal for Partners</b></li> <li>• <b>Progress to Work/LinkUp:</b> helping those with a history of drugs/alcohol misuse &amp; ex-offenders</li> <li>• <b>Fast-tracking to 6 month support</b> for those at particular risk of long-term unemployment</li> </ul>	<p><b>6 Months Offer:</b></p> <p><b>Advisor Support</b></p> <ul style="list-style-type: none"> <li>• An average of 3 hours personal adviser support for each customer to draw up an action plan</li> <li>• Six consecutive weekly jobsearch reviews (Cambridgeshire &amp; Suffolk and Norfolk)</li> </ul> <p><b>Self Employment</b></p> <ul style="list-style-type: none"> <li>• Referral is made to Business Link 0845 717 1615 for advice on self employment.</li> <li>• When the customer begins trading they will receive a weekly credit of £50 for 16 weeks</li> </ul> <p><b>Volunteering</b></p> <ul style="list-style-type: none"> <li>• Contracted third-sector broker discuss suitable volunteering opportunities to improve employments prospects.</li> </ul> <p><b>Recruitment Subsidy</b></p> <ul style="list-style-type: none"> <li>• £1000 subsidy payable to an employer who recruits someone who has been on JSA for 6 months (see "In Employment" column)</li> </ul>
<p><b>Local Employment Partnerships</b>  (Now for individuals at day 1 of unemployment) LEPs could include some of the following:</p> <ul style="list-style-type: none"> <li>• Work trials for potential employees</li> <li>• Developing pre-employment training and offer opportunities for people who complete that training</li> <li>• Reviewing recruitment processes to ensure that they don't unnecessarily exclude anyone</li> <li>• Trying new ways to help people take up a job such as offering flexible working patterns</li> <li>• Giving current employees the chance to mentor people who want to return to work</li> </ul>	<p><b>LSC funded Response to Redundancy offer</b></p> <ul style="list-style-type: none"> <li>o 2-8 weeks offer for those facing redundancy, recently made redundant, and newly unemployed. Training is: <ul style="list-style-type: none"> <li>• customised, flexible, tailored to labour market</li> <li>• improved access to advice about jobs and training</li> <li>• fully funded repeat L2 and partially funded repeat L3 on return to work</li> </ul> </li> </ul>	<p><b>Work Focused Training ("6 month offer")</b></p> <ul style="list-style-type: none"> <li>• LSC funded provision delivered through colleges</li> <li>• Part time training or flexibility to attend up to 8 weeks full time training</li> <li>• Includes Local Employment Partnership pre-employment training option</li> <li>• Direct referral via a JCP Advisor or through nextstep Adviser</li> </ul>	<p><b>Skills for Jobs</b>  Bespoke, flexible, skills training linked to local labour market. Eligibility: Unemployed adults, 19+. Includes pre-employment training for Local Employment Partnerships.</p>
<p><b>Recruitment Subsidy</b>  This is made up of two elements</p> <ul style="list-style-type: none"> <li>• £1,000 recruitment subsidy is available to employers who offer eligible 6mth plus JSA customers employment that is expected to last at least 26 weeks &amp; consists of an average of 16 hours per week</li> <li>• Up to £1,500 of Train to Gain support available via the brokerage service</li> </ul>	<p><b>Response to Redundancy</b></p> <ul style="list-style-type: none"> <li>• Supports those <u>at risk</u> of redundancy</li> <li>• Individual information and advice (delivered one to one)</li> <li>• Soft skills workshops – for example CV writing, interview tips</li> <li>• Funded training to develop relevant employability skills for future employers</li> <li>• Direct links to additional business support mechanisms</li> </ul>	<p><b>Employability Skills Programme</b>  Literacy, numeracy, ESOL and employability skills. Eligibility: Any JCP customer with a basic skills need</p>	<p><b>Flexible Routeways / Intermediate Labour Market</b>  ESF funded JCP provision to help JCP customers furthest from the labour market.</p>
<p><b>Work Trials</b></p> <ul style="list-style-type: none"> <li>• Provides employers with the opportunity to try out a potential employee for up to 30 days</li> <li>• At no cost to the employer, the customer remains on benefit for the duration</li> <li>• Suitable for most jobs over 16 hours a week that are expected to last at least 3 months</li> </ul>	<p><b>Support for sick and disabled people</b>  A range of provision to support disabled people in work and to assist in finding work. Programmes include:  <b>Pathways to Work, New Deal for Disabled People in Essex, Workstep and Work Prep</b></p>	<p><b>Volunteering Into Employment (Sport &amp; Culture sectors)</b>  Day 1 entry unemployed and economically inactive support to all ESF target groups.</p> <ul style="list-style-type: none"> <li>• Diagnostic needs assessment which include skills for life needs</li> <li>• Ongoing mentoring and support throughout the programme including during volunteering placements</li> <li>• Provision of practical/ financial support including childcare, accessibility requirements and sustainable transport options.</li> <li>• Support for the local volunteering infrastructure to ensure that the programme is sustainable and leaves a legacy within the sports and cultural sectors requiring volunteers.</li> <li>• Progression into employment or on to further learning</li> </ul>	<p><b>Financial Capabilities and Inclusion</b>  Developing the financial capability of economically inactive participants through relevant high quality training</p>
<p><b>National Apprenticeship Service</b></p> <ul style="list-style-type: none"> <li>• A mix of on and off the job learning, working towards nationally recognised qualifications.</li> <li>• <a href="http://www.apprenticeships.org.uk">www.apprenticeships.org.uk</a></li> <li>• Candidates can search for vacancies and employers can upload their vacancies online.</li> <li>• Available to both adults and young people.</li> </ul>	<p><b>Inspiring Women's Enterprise</b>  Day 1 entry unemployed and economically inactive women with 1-1 advice and guidance, development workshops, pre start business planning, signposting, mentoring and peer support provision.</p>	<p><b>Enterprising Communities</b>  Day 1 entry unemployed and economically inactive support to all ESF target groups with one to one coaching to help individuals who would not normally access mainstream start up support to understand the opportunities and risks of self-employment and to guide them to the most appropriate service.</p>	<p><b>Flexible New Deal (To replace existing New Deal from Oct 09)</b>  After 12 months of self managed, directed and supported jobsearch, the customer is handed over to specialist providers for back to work provision.</p> <ul style="list-style-type: none"> <li>• personalised support from specialist providers where appropriate</li> <li>• guarantee of four weeks of full-time work-focussed activity if do not move into work</li> </ul> <p><b>Stage 1</b>, months 1-3 is Self Managed Jobsearch,  <b>Stage 2</b>, months 3-6 is Directed Jobsearch,  <b>Stage 3</b>, months 6-12 is Supported Jobsearch through <b>JCP Support Contract</b>.  <b>Stage 4</b> is Flexible New Deal, available to JSA customers after they have been claiming for 12 months and will be delivered by external, specialist back-to-work service providers</p> <p>The Flexible New Deal gives providers the flexibility to deliver a more personalised and responsive service tailored to the individual</p> <p>Cambridgeshire, Suffolk and Norfolk are Phase 1 Districts for FND. Bedfordshire, Hertfordshire and Essex are Phase 2 Districts so continue with existing New Deals until Oct 2010</p>
<p><b>English Language Training for Migrant workers</b>  Pre-ESOL training for employed migrant workers</p>	<p><b>Beyond 2010</b>  Demand led skills identified by employers- workforce development training for specific sectors: Life sciences and healthcare; Low carbon and sustainable technologies; Automotive &amp; high-tech manufacturing; Food and drink processing; Creative sector; Sustainable communities; Tourism in support of Olympics; Financial and business services; Transport gateways and logistics; Social enterprise</p> <p><b>Qual levels:</b> Basic skills to Level 4</p>		

**Nextstep service: Skills Health Check and Skills Action Plan (LSC)**  
[www.nextstepeastofengland.org.uk](http://www.nextstepeastofengland.org.uk)  
 To find your nearest providers see [www.nextstepeastofengland.org.uk/find/](http://www.nextstepeastofengland.org.uk/find/)  
 Regional Telephone Helpline: 0845 603 1059. Or email [info@iag.suffolkcc.gov.uk](mailto:info@iag.suffolkcc.gov.uk)

**Young Persons' Guarantee (LSC/JCP)**  
 From winter 2009

**Work Focussed Training (FND Phase 1)**  
 Districts only)  
 College of West Anglia – Norfolk, Wisbech  
 Hargreaves Training – Suffolk (possible Norfolk)  
 Seetec – Norfolk, Cambs, Suffolk

**Routes into Work**  
 City College Norwich – Norfolk, North Suffolk, Wisbech  
 Harlow College – Waltham Cross, Essex  
 Hit Training – Beds, Essex, Cambs, Suffolk  
 JHP – Essex  
 Lifetime Health & Fitness – Beds, Essex, Cambs  
 North Herts College – Beds, Herts  
 Norfolk Training Services – Norfolk  
 Realtime Training – Beds, Essex, Cambs, Suffolk

**Train To Gain (LSC)**  
[www.traintogaineast.co.uk](http://www.traintogaineast.co.uk)  
 0845 600 9006, [info@tchc.net](mailto:info@tchc.net)

**Response to Redundancy (EEDA)**  
 TCHC

**Skills for Jobs (LSC)**  
**TCHC:** whole region  
**Princes Trust:** whole region  
**EYS:** Skills 4 Jobs in Rural Areas programme in rural areas of Cambridgeshire, Suffolk and Norfolk.  
**Norfolk Training Services:** Norfolk only.  
**Reed in Partnership:** Whole region except Norfolk

**Local Employment Partnerships (JCP)**  
 For providers, LSC-funded Skills for Jobs providers are the first choice for JCP to use to provide pre-employment training.

**Rapid Response Service (JCP)**  
 TNG

**Employability Skills Programme (LSC)** Referrals to provision are made through Jobcentre Plus.  
 Providers are: **Seetec** – Regional. **Nacro** – Beds, Suffolk, Essex, Cambs.

**Recruitment Subsidy (LSC/JCP)**  
 For more details, contact your local JCP District

**LSC funded Response to Redundancy offer (LSC)**  
 Providers:  
 TCHC - Regional,  
 Seetec - Regional.  
 Herts Careers Service – Beds, Herts.,  
 Careers Enterprise Ltd – Essex, Herts.  
 North Herts College – Beds, Herts  
 Pinnacle – Essex, Cambs  
 Van Hee Training – Norfolk, Suffolk

**Flexible Routeways / Intermediate Labour Market (JCP)**  
**Beds & Herts:** Flexible Routeway - Shaw Trust, ILM - Shaw Trust. **Cambs & Suffolk:** F/Routeway – Seetec, ILM – Seetec. **Essex:** F/Routeway - In Training (ESD) Ltd, ILM - Shaw Trust. **Norfolk:** F/Routeway – Trobius, ILM - Shaw Trust.

**Work Trials (JCP)**  
 For more details, contact your local JCP District

**Support for sick and disabled people**  
**Pathways To Work:** Beds & Herts and Norfolk – Shaw Trust, Cambs & Suffolk – Reed in Partnership.  
**New Deal for Disabled People in Essex:** Seetec, Shaw Trust.  
**Workstep:** includes Beds C.C., Papworth Trust, Shaw Trust, SCOPE, RBLI, Mencap Eastern, Meridian East, Remploy, Essex C.C, Employment Opportunities.  
**Work Prep:** Providers include NHC, Mencap, Meridian East, Salvation Army, Remploy, Harlow Coll., New Thresholds

**Flexible New Deal (To replace existing New Deal from Oct 09) (JCP)**  
 New providers to be announced. Contact local JCP office for more information

**National Apprenticeship Service (LSC)**  
[www.apprenticeships.org.uk](http://www.apprenticeships.org.uk)

**English Language Training for Migrant workers (EEDA)**  
 Lead partner: Luton & Beds Partnership  
 The TransQual English Language training (ELT) Project covers all of the 6 areas in the East of England region and benefits migrant workers who are employed with beginner level ESOL. The Migrant Worker Qualification Comparison Project also covers the EoE region

**Inspiring Women's Enterprise (EEDA)**  
 Regional contract although county based delivery  
 Lead partner: NWES

**Financial Capabilities and Inclusion (EEDA)**  
 Regional contract although county based delivery.  
 Lead partner: CAB

**Beyond 2010 (EEDA)**  
 Regional contract engagement through sector leads  
 Lead partner: Essex County Council

**Volunteering Into Employment (Sport & Culture sectors) (EEDA)**  
 Regional contract although county based delivery partners  
 Lead partner: COVER

**Enterprising Communities (EEDA)**

**Newly Unemployed Offer (JCP)**  
 Contact local JCP office  
**Support Contract:**  
 Seetec - Beds & Herts and Essex  
 TNG - Cambs & Suffolk and Norfolk

**6 month offer (JCP):**  
 Contact local JCP office  
**Self Employment (JCP)**  
 Business Link 0845 717 1615 for advice on self employment.

**Work Focused Training ("6 month offer") (LSC)**  
**Suffolk:** Lowestoft College, West Suffolk College, Suffolk New College  
**Norfolk:** Great Yarmouth College, City College Norwich, College of West Anglia  
**Beds and Luton:** Barnfield College, Bedford College  
**Herts:** Oaklands College, North Herts College  
**Cambs:** Cambridge Regional College, Huntingdonshire Regional College, Peterborough Regional College  
**Essex:** Chelmsford College, Colchester Institute, Harlow College, South East Essex College, Thurrock and Basildon College