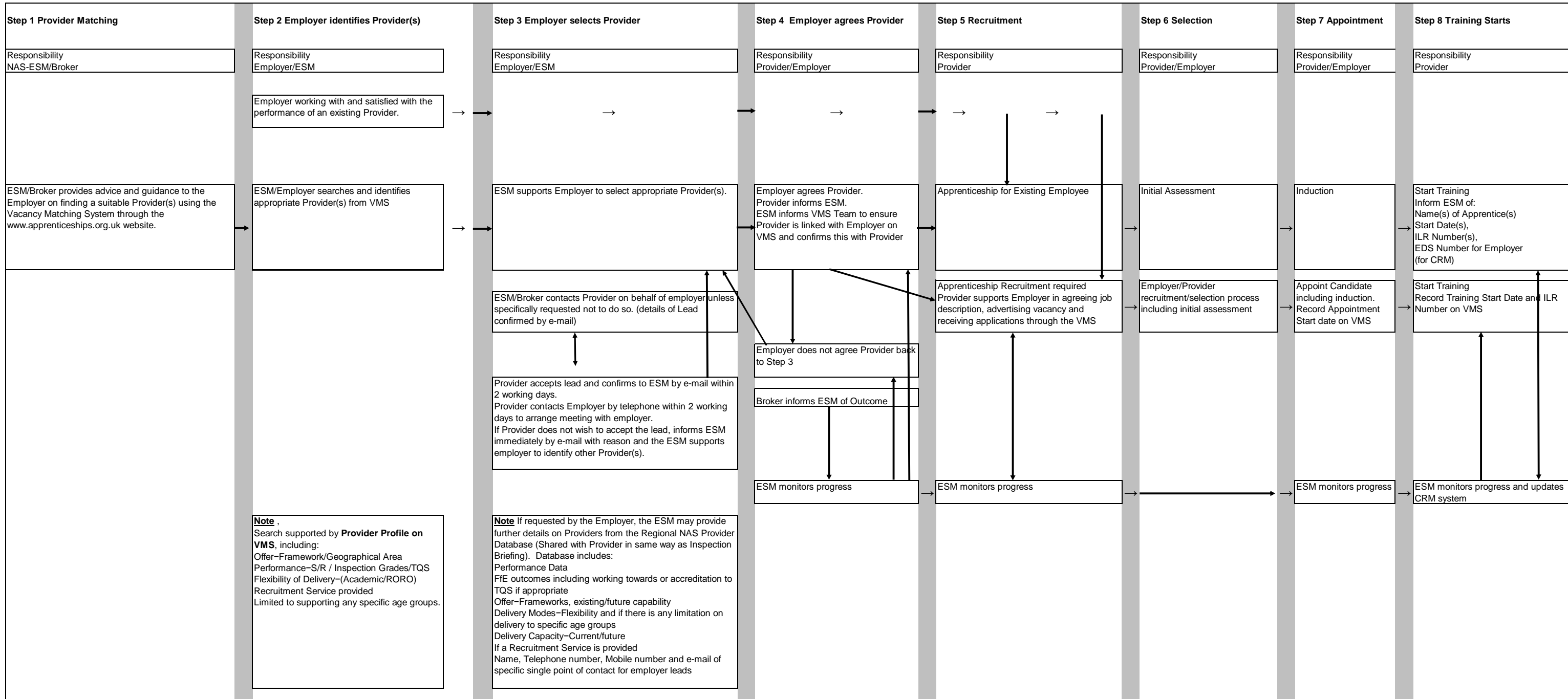


Employer Journey - Provider Matching Process Flow

Queries on this process should be directed to: Email: LORVMSSupportDesk@lsc.gov.uk
Tel: 0207 904 0988



Glossary

CRM	Customer Relationship Management
EDS	Employer Data Services
ESM	Employer Services Manager
FfE	Framework for Excellence
ILR	Individualised Learner Record
NAS	National Apprenticeship Service
RORO	Roll on / Roll off
S/R	Success Rate
TQS	Training Quality Standard
VMS	Vacancy Matching Service