

Learner Information Suite version 14.02 Known Issues

Last Updated: 07 December 2006

1/ Attempting to open LISdata2000.mdb results in the error message "This database is in an unexpected state; Microsoft Access can't open it."

The LIS database has been changed to Microsoft Access 2000 from Microsoft Access 97. As a result of this change, the error message given when a user attempts to open LISdata.mdb is as above, instead of the "You do not have the necessary permissions. . ." error that displayed in previous LIS versions.

Suggested Action: Open the LISData2000.mdb from the shortcut in the folder C:\LIS\Release14.

2/ The Options-Maintenance-Compact Database function does not work once the funding viewer has been used.

Suggested action: Close and restart the LIS, then use the compact database function before using the funding viewer.

3/ The command line function does not work when a named file path has a hyphen.

The Command Line Function will not work when a file path is used that contains a hyphen. The hyphen is used by the command line function to define the information type. The way these pieces of information are coded is as follows: -i <import directory> -f <filename to run> and -e <export directory>. If a hyphen appears in the actual information such as the file path then it will be misconstrued as a command and cause failure.

Suggested action: None. This issue was fixed in LIS version 14.02.

4/ When exporting a report from batch import, the filename of the export cannot be changed.

When setting up an export of a report from batch import the browser seemingly allows a new filename to be created for the export, however, when the report is exported the default filename is used. This can sometimes result in a previous export being unexpectedly overwritten.

Suggested action: None. Users should be aware that these reports always use their default filenames.

5/ Derived variable issues.

This affects four derived variables: A_SFLTYP, A_ACHIEVE, A16 and A53.

- A_SFLTYP – for a small number of Skills for Life aims, the SFL type is not correctly derived
- A_ACHIEVE – in some cases the value is set as -99 rather than being set to null.
- A16 – where there is more than one aim with the same start date and different values in A16 the value should be set to -99, some cases are set to null.
- A53 – same as for A16, where there is more than one aim with the same start date and different values in A16 the value should be set to -99, some cases are being set to null.

Suggested action: Users should be aware of this issue when carrying out any analysis using the affected derived variables.

6/ Quotation mark in postcode field A23 causes an error in the derived variable calculation.

If the A23 postcode field of an FE file contains a quotation mark, the derived variable calculations run by the LIS will fail, reporting "Error inserting into the DeriveLearnerResults table". You can confirm that the quotation mark is the cause by looking through the validation report for validation errors A23_3 or A23_4. Although these validation errors are produced they are not flagged as 'funding' errors so the record is included in funding and derived variable calculations made by the LIS.

Suggested action: Remove the invalid quotation mark from field A23.

7/ Errors in WBL Train to Gain data files in ILR field A02 are not being reported by the LIS.

If field A02 in a WBL ILR data file is "12" then it causes an error in the Train to Gain calculation module. Because the module reads in data from separate datasets for learners and aims, this error can put the module out of step, and subsequent records may also be affected. For instance, if Student 1 contains an entry of 12 in A02 then student 2 can have Student 1's learning aim data associated with it. No error is reported in the Errors sub window of the TtG Funding Viewer because of Known Issue 11. If this problem is suspected then users should confirm it by checking the table named "TtGCalcErrors" in the LISs mdb database – details about how to access the database can be found in the User Guide section 'Looking at data stored by LIS'.

Suggested action: Remove entries of "12" from ILR field A02. This will be fixed in a later version of the LIS.

8/ 99999999 is reported as an invalid entry for ILR field A54 Broker Contract Number.

Some LIS users validating Train to Gain data may have experienced the validation rule A54_2 "The broker contract number must be a valid lookup if entered" when using valid code 99999999 in A54 to denote that the Train to Gain learning agreement was not brokered. The LIS 14.02 software as originally installed - without any Provider Data Updates applied - does not include code 99999999 as a valid broker ID and so reports the error. All Provider Data Updates since 13 October 2006 contain an update to include 99999999 as a broker ID, which solves this issue.

Suggested action: Update LIS 14.02 with the latest Provider Data Update from the [LIS 14.02 page](#) of the LSC's website. Details about how to apply the update file are shown underneath the download table, and included in the LIS User Guide.

9/ Train to Gain Summary of Funding report's period can be wrong when run from Batch Import screen.

On some PC configurations, in some rare instances, the Train to Gain Summary of Funding report's period and the data it displays do not correspond. The period displayed is the default from the current batch file and although the data also comes from the current batch file, it uses the previous batch file's default period.

This problem only appears when an ILR file is added to the LIS that has a different collection period from the previous, when this report is the first one run from the Batch Import screen, and only on some PC configurations.

Suggested action: Run the report from the Report Manager screen. This will be resolved in the next version of the LIS

10/ Messages associated with the Provider Data Update mdb.

a) "TtG_Broker_Contracts table is already up to date"

Within the Provider Data Update are a set of tables that overwrite existing versions in the LIS's back-end database and these tables have a date-stamp. If the date-stamp of a table in a Provider Data Update is later than the date stamp of the equivalent table in LIS, then it will be updated. Otherwise the message above is reported.

The most recent versions of all tables are included in each Provider Data Update, but because the TtG_Broker_Contracts table tends to change less frequently than others, you are more likely to see the message reported for this table.

If this message appears, successful updates of other tables will not be reported in a message-box. After the update has been performed, you can confirm which tables have been updated by looking at the Log: From the left hand side of the LIS screen select 'Log' – the most recent events are shown at the bottom of the list.

b) "This database is in an unexpected state; Microsoft Access can't open it."

The Provider Data Updates are not intended to be opened outside the LIS – this can be the result. The Provider Data Update file is intended to be opened from within the LIS application: Within the LIS, select 'Options' then on the 'Maintenance' tab select 'Update Data' and specify the location of the unzipped update file.

Suggested action: None.

11/ Train to Gain Funding Calculation errors are not shown by Funding Viewer screen.

Funding Calculation errors exist when an element of the funding calculation cannot be carried out by the LIS. An example of this is when A02 is set to 12 as in known issue 6. A02 passes the validation stage of a batch import but the entry of 12 causes the funding calculation to fail.

When a Funding Calculation Error is found during a batch import the LIS populates a table in the LIS database called TtG_Calc_Errors with the necessary details. In the current version of LIS 14.02 the error is not shown in the Train to Gain funding viewer 'Errors' tab

Suggested action: None. This will be fixed in a later version of LIS 14.