


What is nextstep South West?

FACTSHEET FOR BROKERS	
Summary	Connexions Cornwall and Devon Ltd manage the nextstep service in the South West funded by the Learning & Skills Council . nextstep is the nationally branded face-to-face careers information and advice service for adults aged 20 and over. It is a national service which is delivered regionally and locally. nextstep help people to engage and progress in learning and work, it also offers a more in depth service to people with low skills or who need extra support.
Location	South West: Cornwall, Devon, Somerset, Dorset, North Somerset, Bristol, Bath, Wiltshire, Swindon, Gloucestershire
Timing	The nextstep service was launched 1 st August 2008
Why	The nextstep service is a forerunner to the adult advancement and careers service in England to be established by 2010. The service works in close partnership with Jobcentre Plus, as set out in Opportunity, Employment and Progression: making skills work (November 2007) Everyone- no matter what their position or personal situation- deserves the best chance to get on in work and in life, individuals need to receive careers advice on careers and skills which is tailored to their personal circumstances.
How	The nextstep service in the South West is managed and led by Connexions Cornwall and Devon Ltd. in partnership with Connexions West of England and many other organisations who hold the matrix standard to provide a wide range of specialist advice. The advice service is delivered in groups (e.g. workshops) or 1:1. One Regional Telephone Access Point 0845 8 50 50 70 provides information and signposting services and books appointments for face to face advice.  How to make contact: <ul style="list-style-type: none"> • Telephone 0845 8 50 50 70 to make an appointment with an Adviser for 1:1 advice or group activity • Make direct contact with a provider where you see the nextstep sign • Access the website www.nextstepsouthwest.org.uk for e-advice • Access the nextstep website for self help tools: www.nextstepsouthwest.org.uk • Meet nextstep at Jobcentre Plus offices
Key contact	Lou Mason, Regional Adult Services Manager, Unit 2, Tamar Business Park, Pennygillam Industrial Estate, Launceston, PL15 7ED, Telephone 01566 771132, Mobile 07786 856734 Lou.mason@nextstep-sw.org.uk
Website	www.nextstepsouthwest.org.uk

Key messages

nextstep is a free service for everyone aged 20 and over - whether in work or not.

We offer information and advice to help adults improve skills and job prospects.

The advice is impartial, friendly and welcoming delivered by professionally qualified staff.

Any adult who doesn't have A levels or NVQ 3 can receive extra support and help with an action plan that identifies steps to reach their goal.