

**Dear User**

**Study Pattern Amendments:**

Thank you to all Learning Providers who have responded to last weeks request for data to support our back office team to process the move of all learners on the default study pattern for a provider to a single locally created study pattern.

Because of the volumes involved we have had to create an automated process to make the changes, and this has required some extensive development and testing over the last few days. We are pleased to confirm that this has now passed the testing stage and the process will be run after 8:00pm this evening.

This will mean that global study pattern changes received by close of play Monday that meet the above criteria will be amended this evening and be available for payment decisions from Thursday morning. Ongoing requests from Tuesday will be updated on a day by day basis.

If you have any queries please contact the Provider Helpline on 0845 600 7979

Regards

**The Learner Support Service on behalf of the Learning and Skills Council**