

North East

Potential subcontractors list

- Bishop Auckland College
- Boothford Education & Skills Training (BEST) Ltd
- Carillion Training Services
- Clean Break
- Endeavour
- Fine Cell Work
- Fusion21
- Gateshead College
- i2i
- Igen Ltd
- JHP Group Ltd
- New College Durham
- North East Chamber of Commerce
- Pertemps People Development Group
- SOVA
- Startup
- Stockton Riverside College
- Street League
- TNG
- Triage Central Ltd
- Working Links (Employment) Limited

Name of Organisation	Bishop Auckland College
Location of Delivery Unit of Procurement/s Cluster/s	North East (per ITT 29180)
Named Contact	Lynn Heighton – Head of Finance Stephanie Oliver – Funding & Contracts Officer
Phone	Lynn Heighton – 01388 443009 Stephanie Oliver – 01388 443037
Email	Lynn.heighton@bacoll.ac.uk Stephanie.oliver@bacoll.ac.uk finance@bacoll.ac.uk
Area of Activity	Further Education College
Description of Activity (in 500 words)	Bishop Auckland College is an FE College serving the South and West Durham area delivering courses from Entry Level up to Level 5. The College has extensive experience

of working in partnership with other Colleges and training organisations.

The College has past experience of working with offenders through an ESF project 'Offenders in the Community' in the Durham and Teesside areas, whereby the College provided initial and ongoing IAG, delivery of training with a view to gaining an NVQ qualification, completion of individual learning plans and mentoring support. The project over achieved the number of starts by 16%.

The College's success can be attributed to our well qualified, talented and experienced staff who bring a wealth of teaching skills, experience and expertise to Bishop Auckland College. Our teachers are fully qualified, vetted and experienced with:

- 98.5% holding a PGCE, Cert. Ed. or equivalent;
- a clean Criminal Records Bureau (CRB) check;
- many years of teaching experience across the 11-16, post-16 and adult sectors, including substantial experience of working with learners with learners with disabilities and learning difficulties;
- a wide range of vocational experience.

As experienced teachers, our staff:

- have successfully taught programmes of study at Entry Level up to Level 5, with a third of work specialising in Level 1, Entry Level and LLDD, with success rates of 84% (16-18) and 77% (19+)
- are skilled at delivering individual, small-group and whole-class teaching;
- have taught across the full age and ability range, including disadvantaged learners, e.g. those with aspergers, dyslexia, dyscalculia, and other learning difficulties;
- can support prime contractors with employer engagement activities and deliver employability programmes
- have extensive experience in delivering basic skills, employability programmes, pre-apprenticeships, apprenticeships, or sector specific training for offenders nearing the end of their sentences

Bishop Auckland College has the flexibility, capacity and capability to successfully deliver identified units or specific elements of the service, including:

- providing robust initial and ongoing assessment for literacy and numeracy needs
- delivering basic and functional skills qualifications in literacy, numeracy and ICT (either as stand alone or embedded qualifications)
- diagnostics and action planning
- careers information, advice and guidance
- developing employability skills
- delivering qualifications at Entry Level up to Level 3 as per the subject specialisms of our staff
- delivering informal adult learning programmes and developing progression routes to accredited learning
- personal, emotional and social development
- confidence and motivation
- job search

- referral onto mainstream provision

The quality of our provision and contract management is assured via the following accreditations: Ofsted, ISO 9001, Matrix Accreditation, Investors in Careers, Training Quality Standard and Positive about Disabled People.

We hold substantial contracts with the SFA and have established Quality Assurance, Equality and Diversity, Health & Safety, Management Information and Environmental policies in place.

Given all of the above, we believe we would make an excellent sub-contractor in the delivery of OLASS4 and an organisation that would be instantly acceptable to the SFA.

Please note that inclusion on the list of potential subcontractors does not give any guarantee that a subcontract will be awarded.

Name of Organisation	Boothford Education & Skills Training (BEST) Ltd
Location of Delivery Unit of Procurement/s Cluster/s	North East (per ITT 29180) North West (per ITT 29181) Yorkshire Humber (per ITT 29182)
Named Contact	Andrew Ford <u>OR</u> Stuart Booth
Phone	Andrew – Mob: 07702 693877 Tel: 01642 738950 Stuart – Mob: 07906 845636 Tel: 01642 738950
Email	andrewford@boothford.com <u>OR</u> stuartbooth@boothford.com
Area of Activity	Education & Skills Training
<p>Description of Activity (in 500 words) BEST Ltd is a Middlesbrough-based SME education and training provider, serving the Tees Valley and beyond. BEST Ltd began trading in August 2009 and since then the company has built a reputation for delivering high-quality school-based tuition programmes in both English and Maths. Our tuition programmes are designed to help underachieving students make progress in these key curriculum areas.</p> <p>Our success can be attributed to our talented and experienced staff. Individually and collectively, they bring a wealth of teaching skills, experience and expertise to BEST Ltd. Our teachers are fully qualified and vetted with:</p> <ul style="list-style-type: none"> • a PGCE, Cert. Ed. or equivalent; • a clean Criminal Records Bureau (CRB) check; • years of teaching experience across the 11-16, post-16 and adult sectors; • relevant vocational experience where applicable. <p>As experienced teachers, our staff:</p> <ul style="list-style-type: none"> • have successfully taught programmes of study at Entry Level, Level 1, Level 2 and Level 3; • are skilled at delivering individual, paired, small-group and whole-class teaching; • have taught across the full age and ability range, including disadvantaged learners and those with learning difficulties; • can collectively offer a broad range of additional subject specialisms (such as Science, History, Geography, Psychology, Drama and Art, and more vocational academic subjects such as Business Studies, Travel and Tourism and Law). 	

Accordingly, we believe BEST Ltd has the necessary capacity and capability to successfully deliver a range of services under the OLASS Phase 4 provision. In particular, we would welcome the opportunity to sub-contract provision in the following areas:

- providing initial assessment for Literacy, Numeracy and ESOL needs;
- delivering basic and functional skills qualifications in Literacy, Numeracy, ESOL and ICT (either as stand-alone or embedded qualifications);
- supporting basic skills for the core 'out of scope' areas;
- developing the employability skills of prisoners;
- delivering Ofqual regulated qualifications at Levels 2 and/or 3 per the subject specialisms of our staff;
- providing opportunities for prisoners to learn the business skills needed for self-employment;
- delivering informal adult learning programmes.

Naturally BEST Ltd would not wish to exclude themselves from delivering other areas of provision. We would, therefore, be pleased to discuss any such additional areas with Lead Providers.

If you would like to arrange a free 'no obligation' meeting to discuss how BEST Ltd could help your organisation deliver your contracted OLASS provision, please do not hesitate to get in touch using the contact details listed above.

May we take this opportunity to thank you for your time and consideration of the opportunities afforded by BEST Ltd. We look forward to hearing from you.

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Name of organisation	Carillion Training Services
Location of delivery Unit of procurement/s cluster/s	Kent Cluster -Sheppey/Rochester/Canterbury Maidstone London Clusters East Midlands – Hull West Midlands – Birmingham North West -Manchester/Liverpool North East Clusters South West – Bristol
Named contact	Keith Donnelly
Phone	07702 636832
Email	kdonnelly@carillionplc.com
Area of activity	Construction Vocational Training
Description of activity (in 500 words) Carillion is a major construction services firm and also operates a national network of training centres, delivering training and assessment to young people and unemployed adults. Carillion is also the largest employer of apprentices in construction. We are able to deliver outreach training to offenders in secure establishments and bespoke training courses at one of our training centres. All Carillion centres are fully equipped and staffed with experienced trainer/assessors. The centres can offer or support a range of courses in the main building trades and specialist occupations, the centres are fully accredited to deliver level 1,2 and 3 QCF diplomas and level 1, 2 and 3 NVQ's.	

Carillion is the main training partner for the Princes Trust 'Get into Construction' programme and we are experienced in delivering short courses to prepare young people, with challenging backgrounds and behaviours, for jobs in the construction industry.

With the support of our operating businesses and internal labour/recruitment agency, we are able to access employment opportunities and progression onto apprenticeships, particularly for younger offenders.

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Name of Organisation	Clean Break
Location of Delivery Unit of Procurement/s Cluster/s	Women's Estate, London post-release: North East 1 (Low Newton) North West 2 (Styal) Yorks & Humberside 4 (New Hall and Askham Grange) South West 1 (Eastwood Park) West Mids 4 (Drake Hall and Foston Hall) London 1 (Downview, Holloway, Send) Kent & Sussex 2 (East Sutton Park)
Named Contact	Imogen Ashby / Elly Shepherd
Phone	020 7482 8600
Email	lucy.perman@cleanbreak.org.uk elly.shepherd@cleanbreak.org.uk
Area of Activity	Theatre based education interventions with women offenders
Description of Activity (in 500 words)	
For this contract, Clean Break can provide arts based education (theatre and writing) to women in prison through residencies and workshops, and to women leaving prison through our London based theatre, education and training programme.	
Our driving belief is that theatre and drama makes a meaningful difference to the lives of women offenders	

and women ex offenders. Through our 32 years of experience, we have shown that the theatre provides an excellent route into women's untapped potential, and are particularly relevant and accessible to marginalised and excluded learners who have failed in, and been failed by, formal education settings. Recent research conducted with New Philanthropy Capital demonstrated savings of £6.90 for every £1 invested in Clean Break through reduced re offending and increased economic activity.

Prison Residencies and Workshops

We have run numerous award winning residencies (Koestler Bronze Award 2011, Koestler Gold Award 2010) in prisons, using theatre and writing to work with and educate women in prisons across the UK. We reach approximately 400 women a year in prisons through our residencies and workshops.

The aims of residencies are to:

- generate material that is relevant and exciting and that the prisoners can relate to.
- develop relevant artistic skills (writing, performing etc)
- enable every member of the group to have a role and to contribute
- increase the soft skills (including group work skills and self confidence) of participants
- improve life chances for women by offering internally and externally accredited qualifications and progression opportunities.

We inspire the prisoners through theatre and writing using Clean Break's extensive track record of engaging this "hard to reach" client group. Prison staff at HMP Askham Grange, where we conducted a recent residency, observed that our work 'enabled each individual to have a sense of achievement' (staff member, HMP Askham Grange July 2011).

The prisoners also talked about the value of the work in their feedback:

'I could see the difference in other group members'

'I can read off script and have confidence in my work.'

'Thank you for helping me believe in myself.'

Resettlement Work

We work intensively with around 100 women offenders / those at risk at our London based studios, including those recently released from prisons into the London area and women on ROTL from London prisons. We have a wide programme of courses ranging from Self Development courses to accredited performance based courses (OCN Level 3). All women on our courses receive holistic one on one support from experienced staff and travel and childcare expenses to facilitate their learning. In addition we support approximately 20 women a year to move into supported long term volunteering with arts organisations. We have enormous success moving our women onto meaningful activities - of our last cohort of graduating students, 71% were in further education, long term volunteering placements or work six months after leaving Clean Break. Additionally, of the New Philanthropy Capital sample group, 66% were confirmed to have not re-offended nine months after leaving (the remaining 33% were not in contact with us).

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Name of organisation	Endeavour
Location of delivery Unit of procurement/s cluster/s	East Midlands, South Yorkshire, North East, London
Named contact	Les Roberts
Phone	01246 454957
Email	Les.roberts@endeavour.org.uk
Area of activity	NEET, Young Offenders, 12 – 24yrs
Description of activity (in 500 words)	

Endeavour is an Educational Charity of over 55 years standing. Working with challenging, hard to reach young people. Using experiential learning techniques, by engaging young people in outdoor activities such as canoeing, rock climbing, archery, biking, abseiling etc and then linking back to the classroom. Endeavour delivers accredited and non accredited bespoke courses aimed at developing self esteem, confidence and motivation. Accredited courses are delivered under the ASDAN & NCFE awarding bodies.

The courses assist the participants in helping provide learner pathways, providing a platform for further training and ultimately improving the young persons employability opportunities.

Our work is carried out in the East Midlands, South Yorkshire, the North East and London.

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Name of Organisation	FINE CELL WORK
Location of Delivery Unit of Procurement/s Cluster/s	- East Midlands (Whatton, Gartree) - Greater London (Send, Brixton, Wandsworth) - Kent & Sussex (Maidstone) - Northeast (Frankland) - Northwest (Wymott) - South Central (Bullington, Albany, Kingston) - South West (Leyhill, Shepton Mallett) - West Midlands (Long Lartin, Drake Hall) - Yorkshire & Humber (Leeds, Full Sutton, Wakefield)
Named Contact	Katy Emck
Phone	020 7931 9998
Email	katy@finecellwork.co.uk
Area of Activity	Professional, commercial craftwork to build employability skills
Description of Activity (in 500 words)	
Fine Cell Work is a social enterprise which trains prisoners to do high quality, paid craftwork in their cells to improve mental health, build employability skills and motivate	

them to engage with learning outside of a normal educational environment. FCW works with 420 prisoners annually and is geared to long-term, male and female, high risk offenders who stay on the programme for two to ten years. They are encouraged to save a nestegg for themselves or support their families, and to develop the technical skill and personal discipline to execute professional commissions done to deadlines.

Prisoners on the programme work for 20-40 hours a week in their cells. They make hand-embroidered quilts, cushions, clothes, rugs and furniture covers which are sold to the top of the market: museums, interior designers and the general public.

FCW has a track record of 15 years of steady and substantial growth as a social enterprise, and a staff team who are highly experienced in training prisoners to create high quality craft products for a commercial market.

A recent evaluation stated the programme

- Promotes calmness and concentration
- Provides prisoners volunteering for FCW with experience of managing teams and developing people
- Gives prisoners an opportunity to gain respect and a sense of achievement
- Is therapeutic and helps with mental disorders
- Provides a positive focus during a long sentence
- Provides 'a keyhole' to the outside world and non-criminal life
- Offers a 'new' identity and hope for the future

Fine Cell Workshops

Our aim is to enable prisoners to gain motivation and "work-readiness" through the creative experience of cellwork and to follow on with further employment preparation through gaining accredited skills in workshops.

Fine Cell Workshops are like a small, family business or "Studio" with prisoners engaged in meeting targets for the production of a range of soft furnishings items, as well as in stock taking, tracking orders, generating monthly reports and meeting deadlines for professionally commissioned work. Prisoners also engage in group-work on large-scale commissions: examples include a quilt for the V&A, furnishings for English Heritage and a firescreen for Virgin Radio.

Accredited courses taught in FCW workshops include level 1 and 2 certificates in Soft Furnishings and Traditional Upholstery, as well as Level 1 to 3 Awards in Creative Craft. Prisoners continue to do cellwork alongside workshop training so the training is in a new and productive, "busy" way of life.

The strength of Fine Cell Work is that it enables prisoners to develop pride in a "corporate," non-criminal identity associated with high quality products that are valued by external customers. This increases prisoners' motivation to learn and grounds education provision in a credible employment setting.

Prisoners doing FCW are known for their can-do attitude:

“You hope people realize you are making a worthwhile product; something someone, somewhere appreciates. It’s something to do, but it gives you contact with the outside world, giving something back as well., There must be a more constructive way of spending £44k of taxpayer’s money yearly keeping us locked up wasting away. There’s so much more I could be doing.”

“I have seen people who’ve never done this sort of thing before, and as they’ve finished their first piece of work, they’re really over the moon that they’ve managed to finish something, or create something for the first time.”

“I like a deadline to work to. I enjoy doing commissions because you take more pride in what you are doing”

“I say ‘If it can be done I’ll do it, if it can’t be done I’ll try.’”

The quality of the product and programme can be viewed on www.finecellwork.co.uk

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Name of organisation	Fusion21
Location of delivery Unit of procurement/s cluster/s	North East
Named contact	Jan Agger
Phone	07545 205 385
Email	Jan.agger@fusion21.co.uk
Area of activity	Accredited Vocational Training, IAG, Mentoring, Volunteering, Through the Gate, Real Employment Opportunities
Description of activity (in 500 words)	
<p>Fusion21 currently provides City & Guilds accredited training (construction skills and horticulture) in HMPLiverpool to support the competitiveness of offenders prior to release, and following release continues to offer support through a voluntary placement programme and access to permanent positions through the use of Fusion21’s Employer Pool. The skills programme offer provides the opportunity for inmates to gain accredited qualifications and develop employability skills.</p> <p>The construction skills programme targets 180 man per year runs for a period of 10 weeks with an introduction to City & Guilds. The qualifications cover essential skills in the following construction trades: bricklaying, site carpentry, plastering, painting and decorating, flooring, wall tiling and plumbing). The introductory qualification does have the facility to be built upon increasing the skill/qualification of the participant. The qualifications on offer also fit requirements expressed by future employers (Registered Social Landlords and construction sector etc).</p>	

The Fusion21 workshops at the prison promotes a training environment, with inmates entering as 'trainees', required to wear Fusion21 training clothing and to conduct themselves in manner consistent with that of an outside training establishment. Through the gate activity.

Due to Fusion21's experience (in training and employment) and our partnership arrangements those inmates who for whatever reason experience a disruption to their training/accreditation course they will have the opportunity to complete their training at the Fusion21 centre.

While at the centre trainees will have the opportunity to experience support from trained instructors, ability to engage in the centre's voluntary placement programme, 'foot in the door' (giving them the opportunity to experience the world of work), and ability to apply for vacancies identified through the Fusion21's Employer Pool. Following completion of the programme(s)

trainees will continue to receive (where appropriate and required) support through the centre's mentoring programme, and for those employed through the Employer Pool they will be tracked for a period of two years

As well as the established programme in HMP Liverpool we are currently involved in discussions with HMP Kennet & Styal regarding the training and skills package.

About Fusion21

Fusion21 is a social enterprise which utilises social clauses in procurement contracts to identify and sustain full time employment opportunities.

Established in 2002 Fusion21 has created 854 permanent positions, primarily within the construction sector, through the introduction of a levy. The levy requires contractors to create one and a half permanent job for every £1 million of contract value. The employment provision is managed by Fusion21's training and employment services.

Analysis of the 854 jobs created identified that over 300 are known offenders (sentenced through the courts to either a custodial or community based sentenced).

Reducing re-offending. Given the experience of Fusion21 in working successfully with offenders, and following the publication of the Ministry of Justices green paper 'Reducing re-offending', the Fusion21 board

supported a proposal to offer their expertise of the employment market to the prison service to support the skill and training provision of offenders on a formal basis

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Name of organisation	Gateshead College
Location of delivery	North East
Unit of procurement/s cluster/s	

Named contact	Kate Edwards
Phone	0191 4902409
Email	Kate.edwards@gateshead.ac.uk
Area of activity	S4L employability, apprenticeships
<p>We are North East focused, but our partnerships give us a national dimension to follow learners to other regions. We offer an holistic service-Skills for Life, Employability and Apprenticeships for offenders on ROTL and on release Research suggests 52% of prisoners have literacy/numeracy difficulties that limit their learning & work opportunities. Many offenders have severe learning & skills needs; half of offenders in custody have no qualifications & almost 40% have a low reading age. Helping offenders to get back into work, after they are released, is one of the most important factors in reducing re-offending and will be our prime focus Our delivery model will focus on employability & life coaching / peer mentoring. We will ensure CIAS staff have additional input relating to qualification reforms, use of labour market information, negotiating with employers, developing employability & flexible delivery & will take full advantage of any such national or regional initiatives Our delivery will address barriers identified by 'Making Prisons Work, Skills for Rehabilitation' report. We will better equip offenders to compete in the local labour market, develop effective partnership working focusing on the quality of offender learning, encourage take up with the use of mentoring, support for offenders 'through the gate', & provide a greater focus on learners with a learning difficulty/disability. We will offer an individual learning plan 1:1 support & mentoring, referral to specialist agencies; eg National Careers Service (NCS), on resettlement for substance misuse services, debt, housing advice etc & onward referral for specific training/employment programmes. Liaising with Lead Governors to determine priorities, we will tailor our delivery to address differing needs, adopting a flexible approach to our delivery for learners needing alternative methods on a 1:1 basis who for reasons of security/personal safety cannot be involved in group sessions. Our service includes initial careers information, advice & guidance (CIAS) for the learner, working with NCS, programme induction, including completion of a basic assessment & diagnostic incorporating a process to check the person does not already have a ULN or an initial basic skills score. Goals & learning activities identified on the ILP as agreed with learner will form part of the offender's sentence plan & the timing mapped to the addressing of other needs (e.g. substance misuse, debt, housing advice etc). Close working with all stakeholders will ensure that courses & work/learning opportunities accessed are linked to identified, realistic job goals articulated in the learning plan. The programme delivery will include a combination of the following pathways: Functional Skills, Personal, Social Development, Communication Skills, Mathematical Skills, IT Skills, Vocational Studies Work Skills, Skills for Independent Living, Skills for Independence & Work, Skills for Supported Employment</p>	
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Name of Organisation	i2i
Location of Delivery	

Unit of Procurement/s Cluster/s	North East, North West, Yorkshire and Humber, West Midlands, East Midlands
Named Contact	Mark Cosens
Phone	07796095152
Email	Mark.cosens@enteri2i.com
Area of Activity	Innovative sports based employability learning
Description of Activity (in 500 words)	
<p>i2i i2i successfully delivers mainstream welfare to work and skills services to over 16,000 disadvantaged jobseekers per year in five regions; NE, NW, Y&H, WM and EM.</p> <p>i2i Coaching Academy For 7 years i2i has consistently delivered among the highest job outcome rates in the industry. This has been most pronounced in achieving up to 64 per cent job outcomes by using the power of sport (mainly football). Principles and metaphors from sport are applied to prepare customers for employment. This has proven a highly effective method to engage, inspire and progress hard-to-help jobseekers with ingrained and complex barriers and disadvantages to entering the world of work. i2i has delivered over 20 versions of i2i Coaching Academy, developing a suite of approx 40 modules that can be tailored to customer and specification demands. The i2i Coaching Academy is unique and has been successfully tested in working with ex/offenders.</p> <p>i2i proposes to deliver a portion of OLASS 4 provision for a forward-thinking and innovative prime contractor.</p>	
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Name of Organisation	Igen Ltd
Location of Delivery Unit of Procurement/s Cluster/s	North East, Northwest, East Midlands, Yorkshire & Humberside – All clusters/prisons
Named Contact	Andy Ellis
Phone	0113 226 2161
Email	andrew.ellis@igengroup.co.uk
Area of Activity	IAG/Careers/Foundation Skills
Description of Activity (in 500 words)	
<p>Igen is the current contractor delivering Connexions services throughout North Yorkshire Northumberland and is the contracted lead agency for the Connexions Targeted Support contract in Leeds.</p> <p>We deliver Foundation Learning and basic skills (Literacy, Numeracy and ESOL) as well as motivational training modules to young people aged 16-19 at risk of or currently classified as NEET.</p> <p>igen is a member of Careers Yorkshire and Humber, the prime contractor for the Next Step provision for adults in Yorkshire and Humber. We are also a subcontractor for the Work Programme in Humberside.</p> <p>igen was a successful prime contractor (both delivering and managing subcontractors) for the Employability Skills Programme, encouraging skills for life for adults in Humber/ N.Yorkshire and</p>	

North West England until Government funding policy removed this provision. We delivered literacy, numeracy IAG and careers guidance in Hull prison and so have experience of the secure estate.

Previously, igen has been a lead national contractor to the DCSF for careers related programmes including IAG audits for 14-19 Diploma and the management of a diversity bursary scheme for individuals training in the careers guidance sector.

We see ourselves as the deliverer of Careers Advice and Foundation Skills (including ESOL) at the start of the generic process in OLASS4, as well as a provider of Next Step services at release.

Accreditations:

Matrix
 Investors in People
 Investors in Diversity
 Positive about Disability – Two Ticks
 CHAS
 ISO 27001

Approved centre status:

OCR
 ASDAN
 NCFE

Ofsted inspection March 2008 – (Overall grade 2 – Good)

Achievements and standards – Grade 2
 Capacity to improve – Grade 1
 Effectiveness of provision – Grade 2
 Leadership and management – Grade 2
 Equality of opportunity Contributory - Grade 1

Our head office is in Leeds, but we have premises in: Doncaster, Rotherham, Goole, Hull, Scarborough, Northallerton, Harrogate, Selby, Skipton, Preston, Blythe, Hexham, and Berwick-upon Tweed.

We hold substantial contracts with the SFA and have established Quality Assurance, Equality and Diversity, Health & Safety, Management Information and Environmental policies in place.

Given all of the above, we believe we would make an excellent sub-contractor in the delivery of OLASS4 and an organisation that would be instantly acceptable to the SFA.

I will be happy to discuss igen’s offer with any potential Prime Contractor and to supply any additional details you might need.

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Name of organisation	JHP Group Ltd
Location of delivery	North West
Unit of procurement/s cluster/s	Yorkshire and the Humber
	East Midlands
	North East
	Kent Sussex
	South Central
	East of England

Named contact	Julie Gough
Phone	07545 609085
Email	Julie.gough@jhp-group.com
Area of activity	National
<p>Description of activity (in 500 words) JHP is the LARGEST INTEGRATED WELFARE TO WORK AND WORK BASED LEARNING PROVIDER in the UK, helping over 350,000 people to achieve their career aspirations over our 28 year history. We are financially stable and have grown steadily over the past decade, turning over approximately £70m in 2011. We have a growing national footprint, with over 1,500 dedicated members of staff operating from 120+ sites across England, Scotland and Wales. As an OLASS 3 provider for the last 3 years, we understand the challenges in delivering adult learning in a custodial setting whilst achieving successful progression; changing attitudes and behaviours; improving knowledge, skills and completing qualifications for employment; and securing job outcomes whilst on ROTL and post release.</p> <p>Current Contracts: Work Programme Prime contractor SW region and subcontractor Y&H EM WM Mandatory Work Activity in NW and WM OLASS 3 CIAS provider WM SFA Programmes for the Unemployed – all English regions NEET NW Y&H WM WorkChoice – Scotland and WM Community Task Force Scotland Foundation Learning – NW Y&H Jobcentre Plus Support Contract – WM NW Scotland Nextsteps – WM National SFA QCF and Apprenticeship provider covering all 9 English regions</p>	
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Name of organisation	New College Durham
Location of delivery Unit of procurement/s cluster/s	North East
Named contact	Colleen Peters
Phone	0191 3754209
Email	colleen.peters@newdur.ac.uk
Area of activity	Training/Employer Engagement
<p>Description of activity (in 500 words) New College Durham is a large mixed economy Ofsted Grade 1 FE college offering courses of study across a wide range of academic, vocational & community. The college is a significant provider of SFA funded provision for both full time and part time learners and is the largest provider of vocational in County Durham. The College's mission is to "Provide first class learning and training for individuals,</p>	

business and the community". Strategic objectives are based on : Widening Participation in Further, Higher and Community outreach education locally and across the region by working in partnership with schools, colleges, universities, Voluntary and Community organisations and other providers of learning and training; maintaining high levels of student achievement and retention in a culture of continuous quality improvement; encouraging students to progress to higher levels of study and skill throughout their careers; and collaborating with employers and other agencies to develop the skills needed to support the local and regional economy. We have a extensive links to local employers which provide our clients with wide ranging opportunities for employment throughout the region.

In addition to further and higher qualifications the College offers a large portfolio of youth, adult and community initiatives such as apprenticeship programmes, E2E, Workbased Learning, Adult safeguarded learning provision. The College delivers a wide range of specific projects funded by a number of sources including ESF, ERDF, Jobcentre Plus, Working Neighbourhood funds, Single Programme, Big Lottery and Local Authority funds.

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Name of organisation	North East Chamber of Commerce
Location of delivery Unit of procurement/s cluster/s	North East/NorthYorkshire
Named contact	John Millichap
Phone	07736 799 727
Email	John.millichap@necc.co.uk
Area of activity	Training/Employer Engagement
Description of activity (in 500 words)	
<p>The North East Chamber of Commerce is a membership led organisation with specialised and vast knowledge within local employer needs, this includes policy, regional representation and in addition through our training division, skill training and development. NECC currently have over 4,000. employer members ranging from sole traders to global organisations. The NECC has provided skill and training development training through a number of initiatives in government funded learning opportunities, such as Apprenticeship programmes, Train to Gain, JCP contracting, E2E and ESF projects, delivered across a wide spectrum of occupational sector areas including, Engineering and Manufacturing, Service, Heath Care, Business and Management and specialised areas such as Financial Services, NECC actively engage in business growth areas such as technical and science interventions, sales and marketing and skill shortage areas as identified in the Regional Employability Framework. NECC are currently delivering Apprenticeships, Train to Gain and Foundation Learning.</p> <p>In addition to these core business sectors, we offer a wide range of interventions through our</p>	

comprehensive skills portfolio, a complimentary training offer through short interventions such as management skills, sales, health and safety and general business requirements. NECC are currently expanding training services and programmes to include employer growth need areas in line with skill shortage areas within the Regional Employability Framework and action plan, this will enable NECC to offer a full compliment to employers and individuals seeking to improve job opportunities and skill levels throughout the region.

NECC training also has a dedicated regional business development team who are responsible for sourcing vacancies and then providing a free recruitment service for those employers who have engaged with us.

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Name of Organisation	Pertemps People Development Group
Location of Delivery Unit of Procurement/s Cluster/s	<ul style="list-style-type: none"> • West Midlands • North East • North West (Merseyside only) • Yorkshire and the Humber (York and Humberside only)
Named Contact	Gareth Edwards
Phone	0121 450 8350
Email	gareth.edwards@ppdg.co.uk
Area of Activity	Welfare to Work and Skills
<p>Description of Activity (in 500 words)</p> <p>PPDG offers extensive expertise in supporting the end-to-end learning journey for offenders in custody. As the leading ESF/NOMS CFO provider we can demonstrate unrivalled capacity to engage offenders in learning and, through effective joint working, progress them into employment. We bring excellent understanding of the custodial learning offer and are well integrated within the Prison and Probation service and offender learning networks.</p> <p>PPDG current exceeds all targets on our North East (Phase 1) provision (January 2010 – August 2011):</p> <ul style="list-style-type: none"> • Starts: 2975 Target: 2164 (137%) • Job outcomes: 507 Target: 203 (250%) • Further learning: 625 Target: 426 (147%) • NEETs into ETE: 53 Target: 19 (279%) <p>PPDG has the flexibility to both deliver end-to-end OLASS 4 provision in identified units or specific elements of the service, including:</p> <ul style="list-style-type: none"> • Outreach and engagement • Diagnostics and action planning • Careers information, advice and guidance • Employability • Personal and Social Development • Confidence and Motivation • Job search • Skills for Life assessment and training • Vocational training including employer-led routeways • Signposting and “wrap around” services • Self-employment 	

- Key skills
- Apprenticeships
- Volunteering
- Mentoring
- Referral onto mainstream provision

We also bring wide experience of supporting the full range of offender groups, achieving parity of outcomes for:

- Young offenders
- Gangs
- Lifers
- Women offenders
- Gypsies, travellers and show people
- PPOs
- Vulnerable offenders
- Those with low/no skills
- Those with health problems

Our experience of working with offender groups is enhanced through our extensive track record of delivering mainstream employment and skills provision. Since 1997, we have supported over 110,000 disadvantaged people into employment through both voluntary and mandatory community-based programmes, such as:

- Employment Zone
- Flexible New Deal
- Work Programme
- NEETs provision
- E2E/Foundation Learning
- Apprenticeships
- Working Neighbourhoods Fund
- Transition Fund
- Jobcentre Plus support contract
- Future Jobs Fund

Through such programmes we have developed excellent partner and employer links across all of the selected regions. Links to over 25,000 local and national employers ensures our learners receive the most up-to-date labour market information and helps us align our training to local opportunities. Our bespoke Client Match system matched learners to suitable local jobs based on their skills and preferences. Employers span a range of industries and include Tesco, The Range, Gala Casinos, Premier Inn, Nordic Pioneer, Spellar Metcalfe, West Midlands Safari Park and Link Lockers.

The quality of our provision and contract management is assured via the following accreditations:

- OFSTED/ALI: Grade 1 & 2 (G 1 Leadership & Management, Capacity to Improve & Equality of Opportunity)
- ISO 9001:2008
- Matrix Advice & Guidance
- Investors in People
- Positive About Disabled People
- Young Persons Charter, Bronze & Silver
- Investors in Excellence Award
- Remploy 'Leading the Way' award

- DWP Merlin Standard Assured (Supply Chain Excellence)
- DWP Provider Assurance Testing – Strong Assurance

PPDG brings fully **qualified, vetted and experienced staff in place** to support OLASS 4 delivery. Our trainers are qualified/working towards a Certificate in Education/Certificate or Diploma to Teach in the Lifelong Learning Sector (CTLLS/DTLLS) and are Matrix IAG accredited. We have in place a “Prison Awareness” package as part of our staff induction to prepare staff for the challenges of the prison environment.

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Name of Organisation	SOVA
Location of Delivery Unit of Procurement/s Cluster/s	East Midlands East of England Greater London North East North West South East West Midlands Yorkshire and the Humber
Named Contact	Anna Mellish
Phone	0114 270 3720
Email	businessdevelopment@sova.org.uk
Area of Activity	Young people and adults, IAG including mentoring and support
Description of Activity (in 500 words)	
<p>SOVA is a national voluntary organisation which champions social inclusion. Through over 240 staff, and more than 1,000 trained volunteers, we deliver 65 projects across England and Wales working with the most vulnerable and disadvantaged people in society. In the last financial year SOVA supported more than 8,500 people; providing everything from employability training and mentoring, to mediation and reparation services and care leavers’ support.</p> <p>A registered charity and company limited by guarantee with a turnover of £7.78m in 2010/11, SOVA has been working to transform lives and improve communities for more than 35 years. Established through partnership with the Inner London Probation Service, SOVA began expanding through its work with social services in 1982 to recruit, train and deploy volunteers to offer support and advice within local communities.</p> <p>SOVA’s aim is to inspire and support the people it works with to make positive changes to improve their lives and fulfil their potential. As a previous provider of OLASS services our model offers a solution that assists with improving offenders skills levels, along with the opportunity to move into sustainable employment. Our service offer is flexible, allowing prime providers to hand pick interventions as required.</p> <p>Case Management SOVA has considerable experience of case managing offenders in custody including projects such as PS Plus and NOMS CFO Phase 1. Our Case Management model includes initial needs assessment, followed by direct delivery of services, or referral to delivery partners for more specialist support and programmes. Our model extends beyond the gate to ensure offenders are supported in successful transition from custody to community.</p>	

Employability

SOVA has proven experience of helping long term unemployed people - especially offenders - into sustainable employment. We are an end-to-end sub-contractor for the Work Programme and are experiencing high degrees of success with engaging offenders and placing them into work. In addition our current NOMS CFO Yorkshire and Humberside programme is exceeding targets for helping offenders into sustained employment.

Mentoring

SOVA's network of community volunteers help individuals to lead purposeful and law-abiding lives with close support and supervision from paid project staff. We combine our tried and tested models to recruit and train offenders to deliver peer support in prison and we support the offender to successfully transition from custody to community. We focus on ensuring that offenders continue with community-based programmes of learning which will assist them to secure paid employment.

Employer Engagement

Building on existing links with local and national employers, SOVA can facilitate a relationship between employers and prisons; helping to quash stereotypical images of offenders and allowing offenders to showcase their talents and benefit from the experience and advice of the employer.

SOVA's strengths include:

- commitment to bring about positive changes for individuals and communities
- established local, regional and national partnerships
- participant-focused engagement and participation
- participant-orientated distance travelled tool to monitor and support real individual progress
- established reputation providing ETE services in the criminal justice field
- pool of c.1,000 active accredited volunteers

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Name of organisation	Startup
Location of delivery Unit of procurement/s cluster/s	Greater London, Kent & Sussex, North East, North West, South Central, South West, West Midlands, Yorkshire & Humber
Named contact	Tanya Tracey
Phone	
Email	ttracey@startupnow.org.uk
Area of activity	Self-Employment support and funding for Offenders/ex-offenders
Description of activity (in 500 words)	
<p>Startup work with offenders and ex-offenders to support them with self-employment. This is done through advice sessions, one to one business support with a business advisor and funding for materials and equipment. We also have a dedicated Peer Mentoring service to support clients post funding.</p> <p>We have run several projects and programmes where Startup work with prisons and the probation service to support ex-offenders into self-employment. We do this through:</p>	

- Startupnow days
- One to one business advice
- Business Plan development
- Purchasing equipment
- Peer mentor support
- Access to an accountant and insurance for the first year
- Website design and marketing

We ran a Startupnow day at HMP Holme House and saw 12 men in which 4 successfully went on to become self-employed. The businesses were:
Cleaning, Plumbing and 2 Motor car businesses.

Womens Project 2010-2011

Startup's current project was funded to work with female offenders and ex-offenders. We currently work with all the female estates where we gain much of our referrals. In 2010-2011 we have worked with 240 women who were referred from prison, probation and community organisations. We went on to work with 120 of those who were still interested in self-employment and had a business idea they wanted to develop and then went on to fund 60 women to become self-employed who chose that self-employment was the best option for them. We have a 0% reoffending rate from those women that were funded.

The women are supported for one year with access to a business advisor, an accountant and support with insurance. They have access to the Peer Mentor Manager who runs sessions in the community to allow women to support one another. Here the sessions range from informal drop in clinics to formal sessions on marketing, accounts and IT.

The businesses include:

- Cleaning
- Beauty Therapists
- Catering
- Events management
- Hairdressing
- Photography
- Videography
- Training Companies
- Personal Training

We have a big demand for our services in prisons and work in Askham Grange, Styal, Send, Eastwood Park, East Sutton Park, Holloway, Downview, Foston Hall and Bronzefield. The male estate have also made requests for support such as Erlestoke, Durham, Kingston and Sudbury

Quotes from prisons:

HMP Send

"...Startup's positive influence is omnipresent wherever I go. The advice and support given is always delivered with enthusiasm as well as honesty, the result of which can be often be life changing..."

HMP Styal

“.....the fantastic service that Startup provided to HMP Styal Achieve Project during 2010. ... this project supports women whilst in prison and ready for resettlement into employment, training, work placements and to hopefully reduce re offending ...because of the excellent service they (Startup) provided news of the work Startup did spread very quickly across the prison and we have women asking daily about the Startup service. I have a list of another 10 women who would benefit from the Startup service compiled over the last couple of weeks. I could provide work for Startup to keep them very busy for several years....”

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Name of Organisation	Stockton Riverside College
Location of Delivery Unit of Procurement/s Cluster/s	North East Yorkshire and Humber
Named Contact	Sophie Pratt
Phone	01642 865549
Email	sophie.pratt@stockton.ac.uk
Area of Activity	Vocational skills and employability delivery Skills for Life Employability programmes Pre apprenticeships programmes Employer engagement. ESOL Support for learners with learning difficulties or disabilities Informal Adult Learning Peer mentoring
Description of Activity (in 500 words)	

The main business activities of the College are Further Education and Training and offer courses in 14 of the 15 Sector Subject Areas which are responsive to local labour market needs.

SRC delivers 400 qualifications across all levels from entry level up to higher education, working with partner universities. The college offer a variety of full-time and part-time academic, pre-vocational, vocational, work-based learning and pre-employment. In addition the college offers apprenticeship and PCDL programmes, Foundation Learning, functional skills and a substantial Employer Responsive programme, delivering to adult learners and people who are employed.

Stockton Riverside College (SRC) has specialist experience in delivering to offender learners. SRC is unique as the only FE College to have delivered Training & Educational Support Services for Young Offenders to the Intensive Supervision & Support Programme to the most prolific and persistent Young Offenders across Tees Valley.

SRC delivered the Enhanced Information & Guidance Service for Offenders Serving Community Sentences across Tees Valley and Durham.

In addition SRC successfully deliver specialist provision for learners with learning difficulties and/or disabilities. SRC has developed a Peripatetic Learning Support Service for individuals with specific support needs including BESD, autism, mental health, dyslexia, visual and hearing impairments. SRC has also established a Deaf and Hard of Hearing Service.

SRC recently delivered a Youth Participation Project in Tees Valley specifically for learners with Behavioural, Emotional and Social Difficulties and successfully used a partnership approach to the design, delivery and monitoring of this project given the complex needs of these young people and the need to involve a range of agencies.

Ofsted recognised the successful engagement and delivery to offenders: "The college has widened opportunities for disadvantaged and socially excluded groups, such as offenders and those at risk of offending, through work with The Prince's Trust and Kirklevington Prison."

As the largest provider of the Princes Trust in the North of England & second largest in the country, the college has experience of delivering learning & skills to disadvantaged learners, including learners with BESD, and was awarded the LSC Delivery Partnership Award & the National Delivery Partner.

SRC also have strength or expertise with engaging with Black and Minority Ethnic Groups, delivering a range of English for speakers of other languages (ESOL) provision from pre entry Level to ESOL Level 3.

A further strength of the college are the established links with employers at the Ofsted inspection highlighted the college employer engagement as outstanding. Employer engagement at the college has put in place a range of employer partnerships. SRC Business Solutions are the employer engagement division of SRC, and provides high

quality consultancy and advice with specialist expertise in a wide range of sectors.

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Name of organisation	Street League
Location of delivery Unit of procurement/s cluster/s	London North east North west
Named contact	Nick smith
Phone	07540723975
Email	Nick.smith@streetleague.co.uk
Area of activity	Young people and adults, engagement activities for hard to reach offenders both in prison and the community, IAG including mentoring and support
Description of activity (in 500 words) Our activities split into three distinct programme areas, creating an A-Z engagement to outcome model together. Our service is specifically developed to progress individuals with a range of support needs from engagement through to personal development and onto long term outcomes. We can deliver separate components however fro sub contracting purposes. Street Football is our entry level programme where the most disadvantaged young people, aged 16 to 25 from backgrounds of offending, addiction and unemployment, are initially referred into. FA qualified, professional football coaches deliver two-hour sessions 48 weeks of the year, at the same place and at the same time, offering structure into what can be chaotic lifestyles. The programme is about building and sustaining a relationship with the participants, identifying their needs and starting the process of personal development. Street Football impacts on personal development in areas of communication, time keeping, discipline and self-esteem as well as improved health, reduced substance misuse and reduced offending. Our football sessions are delivered at the most appropriate local venue in relation to our outreach activity and the participants to remove as many barriers as possible to attending the programme. All engaged participants (continuous attendance for 2 weeks) will complete an “Individual learning plan” with the Coach. This enables us to plan a flexible service which meet the learning needs of the participant. For example, those with low support needs may progress into outcomes directly from Street Football whilst others will require a more substantial package of support, including longer term Street Football activity before progressing onto the 8 week Academy course.	

Street League Academy Programme - The Academy is an intensive eight-week football themed education and training course designed specifically to progress participants into 'hard outcomes' of mainstream education or sustainable employment. We deliver three courses; Open College Network Level 1 Award in Progression; an Open College Network Level 1 Award in Step Up and a Community Sports Leaders UK Level 2 Award in Community Sports Leadership. We also deliver personal development workshops in motivation, confidence, leadership and determination and employability skills (including CV writing, job search skills, IT skills and interview skills). This takes place within a structured 9am-2pm timetable alongside football activity at inspiring venues (including professional football clubs) in order to maintain engagement and motivation levels daily, as this is one of the key areas facing disadvantaged young people. Progressions Coordinators also provide an additional 10 weeks of post Academy 1-2-1 support for participants to ensure progressions into education and training outcomes.

Graduate League - the final and most recent element of the programme. This has the same structure as Street Football but with evening sessions accessible to those people now in work, education or training and unable to attend their previous day-time session. The Graduate League allows Progressions Coordinators to effectively track outcomes and support the sustainability of the transition into work, mainstream education or vocational training. Graduates are encouraged to participate for up to six months and are then supported into securing mainstream sports activity.

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Name of Organisation	TNG
Location of Delivery Unit of Procurement/s Cluster/s	East Midlands London Kent and Sussex North East North West Yorkshire and the Humber
Named Contact	East Midlands – David MacDougall London – David Perrins Kent and Sussex – Karen Wright North East – Cherri Blissett

	North West – Mike Rowlands Yorkshire and the Humber – Cherri Blissett
Phone	David MacDougall - 07824 816 391 David Perrins – 07814 490 662 Karen Wright – 07970 904 446 Cherri Blissett – 07899 904 254 Mike Rowlands – 07500 795 054
Email	businessdevelopment@avanta.uk.com
Area of Activity	Vocational skills and employability delivery Employer links Enterprise and Self employment provision
Description of Activity (in 500 words)	
<p>TNG is a national provider of skills, apprenticeships, employability and Welfare to Work. We are looking to complement the offer of potential partners through the provision of vocational and employability delivery for learners towards the end of their sentence, and to provide a seamless link to our DWP Work Programme contracts in those regions where we are a Prime Contractor or a subcontractor.</p> <p>We can also deliver highly successful enterprise and self employment provision to learners prior to release and continuation into the community.</p> <p>We also have a strong relationships with national and local employers to provide access to employer led learning opportunities, and access to work placement/trials and guarantee interview scheme on release.</p>	
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Name of organisation	Triage Central Ltd
Location of delivery	West Midlands
Unit of procurement/s cluster/s	North East
Named contact	Zoey Clayton-Bull
Phone	07930531247
Email	zoeycb@triagecentral.co.uk
Area of activity	Employability, skills training
Description of activity (in 500 words)	
<p>Triage is a well established welfare to work and training organisation, operating in seventeen centres across Scotland, the North East and West Midlands. Triage continues to deliver in the Welfare to Work and employability and skills training arena, with over 14 years experience of effectively meeting customer need and successfully meeting and repeatedly exceeding contractual targets and quality delivery. We design, implement and deliver flexibly tailored interventions in response to customer and stakeholder need,</p>	

providing life skills, motivation, communication and personal skills support, identification and assessment of learning and skills levels and supportive IAG to successfully connect individuals to local labour market opportunities and continuously upskill and progress their careers. Our substantial contract experience supporting unemployed, employed and disadvantaged people aged 16-64 years includes New Deal Forth Valley, as the only Private Sector Lead in Scotland, New Deal Fife, Prime Contractor, Pathways to Work Forth Valley, Fife and Tayside, Prime Contractor for health benefit recipients, Training for Work, Adult Apprenticeships, Lone Parent engagement and support for training and employment, Disadvantaged Area Funding providing employment opportunities for unemployed and economically inactive customers, NHS recruitment and ESF employability for individuals between six and eighteen months unemployed.

Triage works to enhance and maximise the range of choice and employer networks needed to help meet the aspirations and job goals of our range of customer groups, including offenders and ex-offenders and those that are most disadvantaged in the labour market. We have maintained a job outcome performance and sustainability placing us as the top Pathways to Work Prime in the UK and in the top five UK Primes for New Deal.

Since 1998, Triage has successfully engaged and worked with over 70,000 customers in our contracted areas, offering quality delivery models working with public, private and voluntary organisations to meet contract outcomes and to maximise success for customers, stakeholders and respective partners. Triage is recognised by DWP as the top Pathways to Work provider in the UK, meeting contract obligations as well as the top UK Prime Contractor for New Deal Gateway to Work.

Triage designs and delivers pre-employment and pre-recruitment initiatives for a wide sector of the labour market, providing a mixture of employability preparation, including time-keeping, personal and social skills and industry specific skills training and work experience opportunities. These initiatives have resulted in 75+% job outcomes since 2000.

Training for Work is a key focus of our skills development and employment portfolio, offering a positive routeway to industry sector training. We have successfully delivered a range of industry specific training to prepare individuals for employment, providing positive qualification outcomes including:

- CSCS Testing (including training and testing at our own centre)
- SIA Licence and Badge
- Food Hygiene Certificate
- Manual Handling Certification
- H & S Safe Work Practices
- First Aid Certification (1 and 3 day courses)
- Basic Cardiopulmonary resuscitation and automated external defibrillation

We have substantial experience of delivering pre-recruitment initiatives including, Call Centres, Care Sector, Retail, Facilities Management, PTS Network Rail, NHS and Hospitality. Responding to specific employment opportunities, we tailor our delivery to address skills gaps and work with employers to achieve a job outcome success rate of over 75%.

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Name of Organisation	Working Links (Employment) Limited
Location of Delivery Unit of Procurement/s Cluster/s	London – all clusters South West – all clusters East Midlands – all clusters West Midlands – all clusters North East – all clusters
Named Contact	Kamini Sanghani
Phone	07812 740 554
Email	Kamini.sanghani@workinglinks.co.uk
Area of Activity	Employability programmes; Pre apprenticeships; Employer engagement.

Description of Activity (in 500 words)

Working Links has been supporting people who face multiple barriers to employment since 2000. We offer sector specific training and specialise in providing practical support for people to apply for jobs. We have helped over 220,000 people to move into employment including 40,000 ex-offenders. In our careers advice and guidance (CIAS), and NOMs ESF through-the-gate ETE support contracts (Wales New Day and London Moving On) we work in almost half of the prisons in England and Wales.

For OLASS 4 Working Links can support prime contractors with:

- Employer engagement activity;
- The delivery of employability programmes; and
- The delivery of pre-apprenticeships, apprenticeships, or sector specific training for offenders nearing the end of their sentences.

Employer Engagement

On current contracts we employ Employment Services Teams who conduct labour market analyses and support local employers to bridge skills gaps and fulfil their recruitment needs. We have an existing database local and national employers who we have worked with; many of whom we have developed partnerships with in order to develop sector specific training. For example on our Work Programme contract in Scotland we recently joined forces with internet retailer Amazon to provide staff for their new 1,000,000 sq ft warehouse and distribution centre in Dunfermline. We adopted a partnership approach to our recruitment service, working with five local recruitment agencies, and

so far 40 of our customers have secured jobs as a result of them completing our sector specific training 'routeway', which included embedded maths and literacy workshops.

Further, in the South West we have developed a bespoke three day room attendant training programme in partnership with the Premier Inn in Torquay. The success of our programme resulted in 12 of our customers securing employment.

Employability

We employ trained tutors who deliver 1-1 and group employability training. This includes support with CV writing, interview skills, and information about securing jobs in specific sectors.

Apprenticeships and Sector Specific Routeways

As part of our employer engagement activity we offer advice on access to apprenticeships and can deliver apprenticeships in Customer Services, Hospitality, Warehousing, Retail, Business Administration and Care.

Working Links understands that the learning and skills provision in prisons needs to be responsive to population changes, regime demands, and the skills gaps in the labour market. We welcome the opportunity to discuss how we can work with Lead Contractors and their other partners to meet these needs throughout the contract duration.

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Skills Funding Agency

Cheylesmore House Quinton Road Coventry CV1 2WT
T 0845 377 5000 www.skillsfundingagency.bis.gov.uk
A partner organisation of the Department for Business, Innovation & Skills

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