

Potential subcontractors list

- Bournemouth Churches Housing Association
- JHP Group Ltd
- Lifetime Training
- n-ergy consortium
- Opportunity Plus UK Limited
- SOVA

Name of Organisation	Bournemouth Churches Housing Association
Location of Delivery Unit of Procurement/s Cluster/s	South Central South West
Named Contact	Carly Guy
Phone	01202 802046
Email	carlyguy@bcha.org.uk
Area of Activity	Personal Development – Informal Learning
Description of Activity (in 500 words)	
<p>It is the intention that our activity could complement the vocational and basic skills training to assist those whose requirements are more focused on personal development. This provision would also be suitable for offenders serving longer sentences. BCHA currently holds IIP, Matrix and is working towards ISO 9001 and EFQM standards.</p> <p>BCHA have for the last two years been running a personal development programme called Ignite. It has been over-subscribed at all times and serves a variety of client groups including ex-offenders. This programme focuses on informal learning and re-engagement into learning and work. Soft outcomes are measured using an outcomes star which allows the distance travelled to be displayed graphically and as a percentage. The programme runs in both an accredited and unaccredited format depending on the need and skill level of the individual attending (and the funding available).</p> <p>Ignite workshops include Anger Management, Pattern Changing, Positive Thinking, Confidence Building, Relaxation Techniques, Employability Skills/Career Preparation, Independent Living Skills, Mentoring, Volunteering, IT Skills and many more subjects that can be tailored to the individual. These can be accredited by NOCN at levels E3 to Level 2 if required. They can also be run unaccredited with participants receiving an AQA Unit Award, which has no QCF learning level attached.</p> <p>Ignite also offers a dialogue session, similar to Prison Dialogue which offers the opportunity for targeted, facilitated discussion around “hot topics” such as opinions of the police, does prison work, housing opportunities etc. This gives clients the opportunity to develop conversation skills and tolerance around the opinions of others. These sessions often involve representatives from agencies such as the police, drug and alcohol intervention teams, learning providers, housing associations etc.</p> <p>Ignite positively develops meaningful use of time, personal relationships and networks, mental health, motivation and 6 other areas, measuring progress in a tangible form which can be reported on over a date range and compared from prison to prison.</p> <p>The cost of this service depends on the preferred timetable and whether the funding stream requires</p>	

accredited or non accredited format. It is recommended that each prison has at least one full time Development Coach (trainer) with shared administration support of one full time administrator for each cluster. In an accredited format, a one full time Internal Quality Assurer (IQA) would be required for each contract area (based on 2 clusters) to verify the quality of assessment against the NOCN standards.

This programme offers OLASS prime providers the opportunity to deliver quality, measureable personal development training with the ability to provide tangible statistics regarding the success of the programme overall. BCHA has extensive experience after developing and delivering this training course and has the benefit of continuous evaluation to improve the content.

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Name of organisation	JHP Group Ltd
Location of delivery Unit of procurement/s cluster/s	North West Yorkshire and the Humber East Midlands North East Kent Sussex South Central East of England
Named contact	Julie Gough
Phone	07545 609085
Email	Julie.gough@jhp-group.com
Area of activity	National
Description of activity (in 500 words)	
<p>JHP is the LARGEST INTEGRATED WELFARE TO WORK AND WORK BASED LEARNING PROVIDER in the UK, helping over 350,000 people to achieve their career aspirations over our 28 year history. We are financially stable and have grown steadily over the past decade, turning over approximately £70m in 2011. We have a growing national footprint, with over 1,500 dedicated members of staff operating from 120+ sites across England, Scotland and Wales. As an OLASS 3 provider for the last 3 years, we understand the challenges in delivering adult learning in a custodial setting whilst achieving successful progression; changing attitudes and behaviours; improving knowledge, skills and completing qualifications for employment; and securing job outcomes whilst on ROTL and post release.</p>	
Current Contracts:	
<p>Work Programme Prime contractor SW region and subcontractor Y&H EM WM Mandatory Work Activity in NW and WM OLASS 3 CIAS provider WM SFA Programmes for the Unemployed – all English regions NEET NW Y&H WM WorkChoice – Scotland and WM Community Task Force Scotland Foundation Learning – NW Y&H Jobcentre Plus Support Contract – WM NW Scotland Nextsteps – WM National SFA QCF and Apprenticeship provider covering all 9 English regions</p>	

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Name of Organisation	Lifetime Training
Location of Delivery Unit of Procurement/s Cluster/s	All clusters in each of the following Units of procurement; East of England, London, North West, South Central, South West and West Midlands
Named Contact	Vanessa Farr
Phone	01173143038
Email	Vanessa.farr@lifetimetraining.co.uk
Area of Activity	Vocational skills training (and Apprenticeships)
Description of Activity (in 500 words)	
<p>Lifetime would like to support the delivery of Apprenticeships to the target group and is able to offer a number of flexible delivery models. Lifetime currently delivers pre-apprenticeship programmes – Lifetime Academies - that could be adapted for delivery of this contract’s required outputs/outcomes, and that offer a direct connection to prisons as places of work.</p> <p>Lifetime’s Academy content is directly aligned to a L2 Apprenticeship framework and is delivered on a group and 121 basis via classroom, practical working environments and employer based activity. Academies offer participants transferable skills and career pathways with support to help them secure and remain in employment – enabling them to complete a full Apprenticeship. Academies currently move 80 per cent of learners into an Apprenticeship or Job Outcome. We offer Academies in Fitness, Early Years Care and Hospitality and each contain;</p> <ul style="list-style-type: none"> • Vocational and Workplace behaviour training • Employability skills • Soft skills development including confidence and interpersonal skills • Mentoring • In-work mentoring • Level 1 Key Skills – communication and application of number <p>Academy content has been informed and developed in response to feedback from employers about the need for multi-skilled staff. Academies will support offenders and ex-offenders to become flexible employees able to fill employers’ skills gaps by providing training in team work, problem solving and customer service.</p> <p>Lifetime Tutors deliver the Academies and use an individualised and person centred approach to work with participants from a variety of backgrounds and characteristics, including ex-offenders and offenders. Lifetime have a staff resource dedicated to supporting each stage of the programme from offering impartial IAG through to employment and support onto Level 3 Apprenticeships. Delivery is designed to be flexible, maximising engagement, retention and positive progressions. Lifetime Tutors are supported</p>	

by;

Academy Relations Executives - develop partnerships with referral agencies. They offer impartial IAG to learners including CV clinics and interview role-play.

Community Engagement Managers - support learners into employment and Apprenticeships by developing networks of employers and opportunities. Group and 1:1 surgery sessions will be held with learners, employers and support agencies to reduce barriers to reoffending and to maximise outcomes.

Mentors - support the learner whilst on an Academy and into sustained employment by helping them to understand employer expectations. Mentors offer sector background and mentoring expertise; understanding and motivating learners. At employer sites where LFA participants have been placed or are working, Lifetime will train mentors to work directly with the participant and to provide in work support. These mentors will be existing employees.

Learning Support Team – will address participants additional support and learning needs and provide enhanced IAG

Lifetime is also offering Apprenticeship delivery as method of supporting sustained employment. Where participants have been placed in employment Lifetime's team of Regional Trainers can support them to complete a full Apprenticeship. Lifetime has a direct contract with the SFA of over £20m in FY11/12 for Apprenticeship delivery enabling access to significant Adult skills funding. We operate across 7 sectors with Leisure and Fitness, Hospitality and Customer Service accounting for over 80% of total delivery – supporting the roles that offenders may undertake in prisons.

Lifetime is an Ofsted Grade 2 provider, is Matrix accredited, holds Investors in People and TQS parts A & B.

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Name of organisation	n-ergy consortium
Location of delivery Unit of procurement/s cluster/s	Kent and Sussex clusters 1,2,3 and 4 South Central clusters 1 and 2 South West clusters 1 and 2 West Midlands clusters 1,2,3 and 4 East Midlands clusters 1,2 and 3 Yorkshire and Humber clusters 3 and 4 North West cluster 3
Named contact	John Bevan
Phone	08456 525201
Email	jbevan@n-ergygroup.com
Area of activity	Adults and young people (offenders and ex-offenders)
Description of activity (in 500 words)	
<u>n-ergy consortium</u>	
The n-ergy consortium consists of three business units, n-ergy group, n-ergy source and n-ergy works. The three business units are involved with the education, training, IAG and the employability of offenders and ex-offenders.	

The key strategic aims for n-ergy consortium ltd in engaging with this group are therefore:-

1. To strive to ensure that ex-offenders are not isolated economically and divorced from the mainstream socially
2. To provide appropriate education, training and developmental programmes for ex-offenders to give them new skills and increased confidence which will make them more employable
3. To provide support and guidance to offenders and ex-offenders when attempting to secure suitable employment
4. To develop ex-offenders as individuals and provide them with skills to compete in an ever changing employment market
5. To help reduce reoffending by giving ex offenders skills for employment and helping them to contribute positively to their communities.

Below is a summary of the principal functions of the three parts of n-ergy consortium.

n-ergy group ltd delivers annually 2,000 vocational and 330 employability programmes to both offenders and ex-offenders, which helps develop the individual, giving them new skills and confidence to return to employment. n-ergy group ltd endeavours to provide a seamless service for this client group from custody into the community and then to employment.

n-ergy source is the recruitment division and has secured an employability contract to deliver employment programmes (The Way4ward Project) for offenders and ex-offenders in the South West. Further tenders have been submitted to deliver this and other services in other areas of Wales.

To enhance our seamless service from training the individual while in prison to the advice and guidance offered before they leave, and the securing of employment after they have left, n-ergy group has set up a separate but associated business unit which is a social enterprise to employ ex-offenders and offer them worthwhile employment. The work of n-ergy works is described below.

n-ergy works is a recently formed social enterprise and is driven by a social purpose which is to offer employment to one of the hardest to reach groups – ex-offenders. The organisation is currently in the process of bidding for contracts from both the public and private sectors in the areas of grounds maintenance, cleaning and general maintenance. Once secured, n-ergy works will employ ex-offenders returning or relocating to the community areas in which we have secured contacts. We will provide them with employment, a vehicle to further develop their skills, increasing their confidence and self-esteem which will facilitate progression to other employment and training opportunities either with n-ergy works or elsewhere.

To summarise:

- **n-ergy group** deliver vocational programmes to offenders in custody in Wales and England including all G4S and Serco managed prisons
- **n-ergy source** deliver employment support programmes in the South West prisons and in Wales (4 recruitment offices have been established in four prisons including HMP Parc, Bridgend)
- **n-ergy works** will employ ex-offenders on permanent contracts to deliver community based projects delivering cleaning and ground maintenance services

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Name of organisation	Opportunity Plus UK Limited
Location of delivery Unit of procurement/s cluster/s	South West South Central West Midlands
Named contact	Susan Hughes
Phone	01803 540707
Email	susanhughes@opsw.co.uk
Area of activity	Self-Employment / Enterprise Training and Support Programmes
Description of activity	
<p>Opportunity Plus UK Limited is an innovative enterprise training provider which supports individuals who are most disadvantaged in the labour market to explore alternative routes to employment. We are realistic about the multiple barriers which some individuals can face when trying to find and sustain employment and so we promote a 'create your own opportunities' ethos.</p> <p>We use self-employment as a realistic and achievable route to paid work which can allow individuals to create flexible employment to accommodate their social and health needs. Our programmes can help learners to identify a suitable business type, research their idea, learn the skills/techniques required, develop a business plan and prepare to launch their business.</p>	

All of our programmes can lead to a Level 1-3 Award in a range of vocational qualifications, so if an individual determines that self-employment is not a suitable route for them, the skills they have learnt can be transferrable to employment opportunities.

We deliver a number of workshops to inspire learners, improve confidence and motivation and generate business and marketing ideas. We also have a range of over 15 courses which lead to skills achievement and accredited qualifications in:

- Business Start-Up
- Advice, Information & Guidance
- Cleaning & Support Services
- Progression
- Hair & Beauty
- Employability Skills
- IT User Skills

Our trained tutors will ensure that the appropriate support services are in place for when a learner is ready to start their own business upon release, or alternatively, provide them with employment support services if this route is more appropriate.

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Name of Organisation	SOVA
Location of Delivery Unit of Procurement/s Cluster/s	East Midlands East of England Greater London North East North West South East West Midlands Yorkshire and the Humber
Named Contact	Anna Mellish
Phone	0114 270 3720
Email	businessdevelopment@sova.org.uk
Area of Activity	Young people and adults, IAG including mentoring and support
Description of Activity (in 500 words)	
<p>SOVA is a national voluntary organisation which champions social inclusion. Through over 240 staff, and more than 1,000 trained volunteers, we deliver 65 projects across England and Wales working with the most vulnerable and disadvantaged people in society. In the last financial year SOVA supported more than 8,500 people; providing everything from employability training and mentoring, to mediation and reparation services and care leavers' support.</p> <p>A registered charity and company limited by guarantee with a turnover of £7.78m in 2010/11, SOVA has been working to transform lives and improve communities for more than 35 years. Established through partnership with the Inner London Probation Service, SOVA began expanding through its work with</p>	

social services in 1982 to recruit, train and deploy volunteers to offer support and advice within local communities.

SOVA's aim is to inspire and support the people it works with to make positive changes to improve their lives and fulfil their potential. As a previous provider of OLASS services our model offers a solution that assists with improving offenders skills levels, along with the opportunity to move into sustainable employment. Our service offer is flexible, allowing prime providers to hand pick interventions as required.

Case Management

SOVA has considerable experience of case managing offenders in custody including projects such as PS Plus and NOMS CFO Phase 1. Our Case Management model includes initial needs assessment, followed by direct delivery of services, or referral to delivery partners for more specialist support and programmes. Our model extends beyond the gate to ensure offenders are supported in successful transition from custody to community.

Employability

SOVA has proven experience of helping long term unemployed people - especially offenders - into sustainable employment. We are an end-to-end sub-contractor for the Work Programme and are experiencing high degrees of success with engaging offenders and placing them into work. In addition our current NOMS CFO Yorkshire and Humberside programme is exceeding targets for helping offenders into sustained employment.

Mentoring

SOVA's network of community volunteers help individuals to lead purposeful and law-abiding lives with close support and supervision from paid project staff. We combine our tried and tested models to recruit and train offenders to deliver peer support in prison and we support the offender to successfully transition from custody to community. We focus on ensuring that offenders continue with community-based programmes of learning which will assist them to secure paid employment.

Employer Engagement

Building on existing links with local and national employers, SOVA can facilitate a relationship between employers and prisons; helping to quash stereotypical images of offenders and allowing offenders to showcase their talents and benefit from the experience and advice of the employer.

SOVA's strengths include:

- commitment to bring about positive changes for individuals and communities
- established local, regional and national partnerships
- participant-focused engagement and participation
- participant-orientated distance travelled tool to monitor and support real individual progress
- established reputation providing ETE services in the criminal justice field
- pool of c.1,000 active accredited volunteers

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