

## Interview Questions (Health)

Name of Candidate:	Date:
Interviewers:	

*It is suggested that, as the trainee may not have had much interview experience, the interviewer should aim to relax the candidate by asking one or two informal questions. They could then begin by confirming that the interview is a 2 way process. It is both to help the interviewers to choose the right people to go on the training programme and an opportunity for the candidate to ask questions about the off the job programme, work placement and working in the health sector. Clarify which Support Services role they are interested in.*

**1. Why do you want to work in a Support Services Worker role in the health sector?**

Comments	Score
	1   2   3   4   5

**2. In what ways do you think you would suit this type of work?**

Comments	Score
	1   2   3   4   5

**3. How can you convince us that you have the commitment to complete the five week training programme?**

Comments	Score
	1   2   3   4   5

**4. What are the important things to remember when dealing with people? (e.g. colleagues, general public, patients and their relatives)**

Comments	Score
	1 2 3 4 5

**5. Why is it important to work as a team? What makes you a good team player?**

Comments	Score
	1 2 3 4 5

**6. Can you give us any examples of where you have had to work under pressure?**

Comments

**7. Can you give us any examples of where you had to keep a confidence?**

Comments

**8. Is there anything that would prevent you from completing the training programme or doing the full range of activities in this post?**

Comments

**9. How would you normally get to the training programme and to work (e.g. own transport, public transport)?**

Comments

**10. How do you feel about working shifts?**

Comments

**11. How do you feel about further learning and development?**

Comments

**12. Is there anything else you would like to tell us about yourself?  
Do you have any questions you would like to ask?**

Comments

**Interviewer Observations**

*Include objective comments on overall performance, such as appearance, attitude etc.*

Score questions 1 - 5 against the benchmarking guidelines and enter the total score in the box aside (half marks not permitted)

These materials have been developed by **Skills for Health** in conjunction with employers from the sector and are available free of charge for use in supporting training programmes.

**Please now complete the feedback sheet,  
bearing in mind that these comments will be fed back to the trainee.  
Comments *must* be objective and include information  
that will be helpful to the trainee's future job search.**