

Room Attendant – Housekeeping



Can also be called: Housekeeper, Environmental Services Worker, Housekeeping Laundry Worker, Cottage Attendant, Room Cleaner

Salary: From £11+k per year

As a Room Attendant, your job title varies - you may see adverts for “room maids” and “chambermaids” - and the work you undertake depends on the style of the hotel.

Duties you may be required to do:

- Collect linen and make beds
- Clean windows from the inside
- Help to service toilets and bathrooms
- Help to clean and maintain furnished areas
- Clean and service a range of areas
- Work using different chemicals and equipment
- Clean and protect floors
- Clean carpets and soft furnishings
- Maintain a safe, hygienic and secure working environment

Skills you need for the job:

- methodical approach
- communication (informing others, listening to instructions, passing on messages)
- customer service
- effective team worker

Expected behaviours:

- Punctual
- Friendly, courteous and helpful behaviour
- Flexible approach to working hours
- Good personal presentation

There are lots of opportunities to progress in your career by working towards recognised qualifications whilst at work. More information on job roles and training courses can be found on the People 1st careers site “UKSP” (www.uksp.co.uk).

UKSP

UKSP is a unique website providing information, advice and guidance for a career in hospitality, leisure, travel and tourism. At the heart of this is an interactive career map giving access to information on job profiles, qualifications and courses.