

Waiter/Waitress – Fine Dining



Can also be called: Waiter/waitress - Hospitality Services, Waiter/waitress - Casual Dining, Team Member/waiter/waitress - Events

Salary: From £12-16k per year

Duties you may be required to do:

- Maintain a safe, hygienic and secure working environment
- Maintain food safety when storing, holding and serving food
- Maintain Customer Care
- Give customers a positive impression of yourself and your organisation
- Contribute to effective teamwork
- Prepare and clear areas for table service
- Prepare and clear areas for food and drinks service
- Prepare and clear areas for table/tray service
- Serve food at the table
- Provide a silver service
- Provide a carvery/buffet service
- Maintain and deal with payments
- Provide a table/tray service
- Provide a trolley service
- Serve drinks

Skills you need for the job:

- Literacy
- Numeracy
- Communication (informing others, listening to instructions, passing on messages)
- Customer service skills
- Works effectively under pressure
- Preparation of food and drink areas
- Handling financial transactions
- Effective team member (keeps others informed, reports issues, deals with disagreements constructively etc)

Expected behaviours:

- High standard of personal presentation, punctuality and initiative.
- Polite and helpful
- Responsive and enthusiastic
- Positive approach to dealing with people

There are lots of opportunities to progress in your career by working towards recognised qualifications whilst at work. More information on job roles and training courses can be found on the People 1st careers site “UKSP” (www.uksp.co.uk).

UKSP

UKSP is a unique website providing information, advice and guidance for a career in hospitality, leisure, travel and tourism. At the heart of this is an interactive career map giving access to information on job profiles, qualifications and courses.